

Ecooter Smart App User Manual

1.Download Ecooter APP

1) Please scan the QR code as below to enter into Ecooter contact web page.

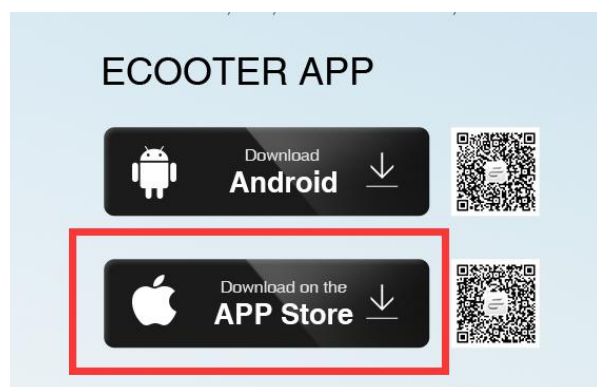
Or go to Ecooter website www.ecooter.cn to find contact web page.



2) If Android system, please click download as below picture.

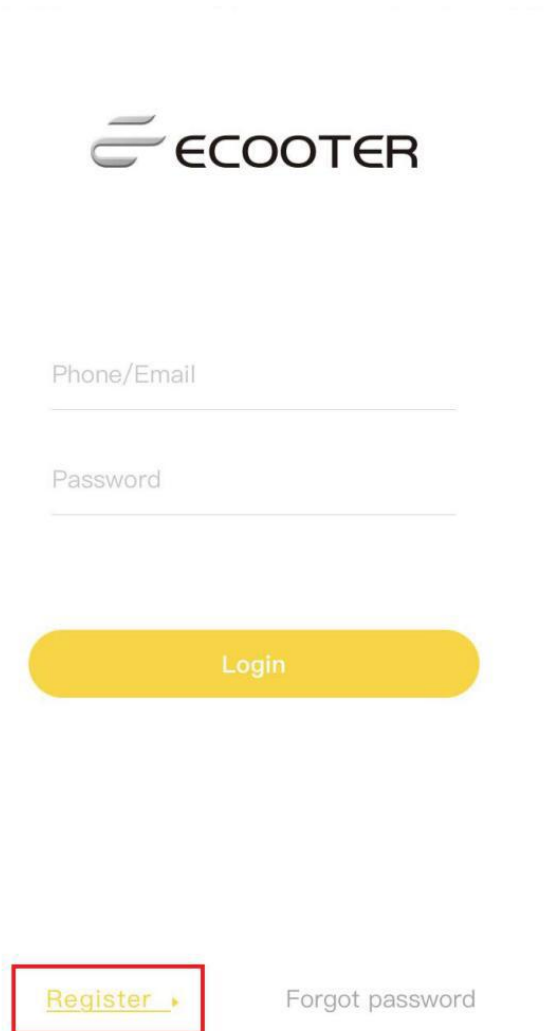


3) If IOS system, please click download as below picture,



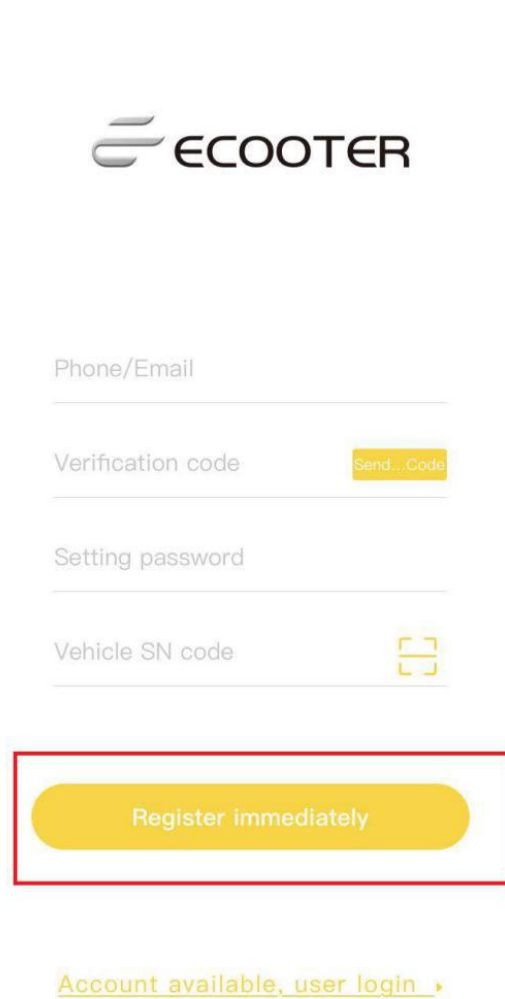
2.Account registration and login

1) Download and install Ecooter Smart from APP store,open login interface, click “Register”(Picture 1-1-1),register by telephone number or E-mail,click and get the verification code,enter the password,click “Register immediately”(Picture 1-1-2)



The interface for the Ecooter app login and registration. It features the Ecooter logo at the top. Below the logo are two input fields: "Phone/Email" and "Password". A yellow "Login" button is positioned below the "Password" field. At the bottom left, there is a yellow "Register" button with a right-pointing arrow, which is highlighted with a red rectangular box. To the right of the "Register" button is the text "Forgot password".

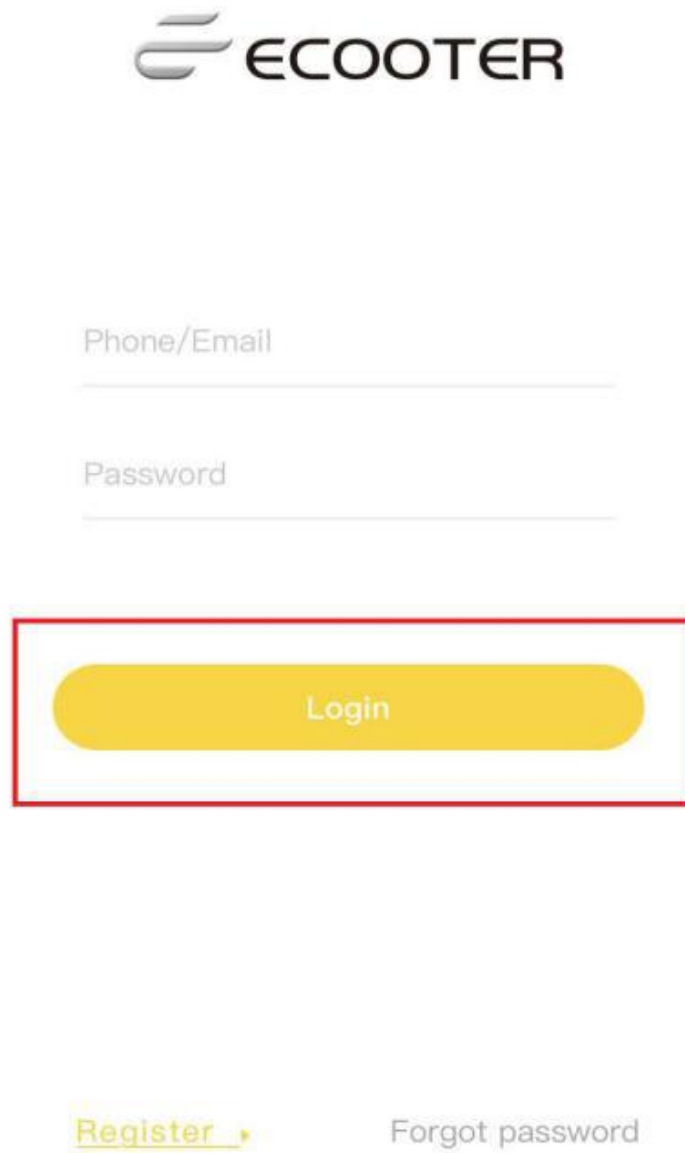
Picture 1-1-1



The interface for the Ecooter app registration. It features the Ecooter logo at the top. Below the logo are four input fields: "Phone/Email", "Verification code", "Setting password", and "Vehicle SN code". A yellow "Send Code" button is located to the right of the "Verification code" field. A yellow "Register immediately" button is located below the "Vehicle SN code" field and is highlighted with a red rectangular box. At the bottom, there is a yellow link that says "Account available, user login" with a right-pointing arrow.

Picture 1-1-2


2) Login Ecooter :enter telephone number or E-mail as account and password that you registered before,click “Login” to login.(Picture1-2-1).



The image shows the Ecooter login interface. At the top is the Ecooter logo, which consists of a stylized 'E' icon followed by the word 'ECOOTER'. Below the logo are two input fields: 'Phone/Email' and 'Password'. The 'Phone/Email' field has a light blue border and a light blue background. The 'Password' field has a light blue border and a light blue background. Below these fields is a large yellow button with the word 'Login' in black text. The button is highlighted with a red rectangular border. Below the button are two links: 'Register' and 'Forgot password'. The 'Register' link is underlined and has a small yellow arrow pointing to the right. The 'Forgot password' link is not underlined.

Picture 1-2-1

3) If you forget the password and need to find it back,please open login interface to click”forget password”(picture1-3-1);enter telephone number or E-mail to get verification code(picture1-3-2);enter new password to revise it then confirm(picture1-3-3)



Phone/Email

Phone/Email

Password

Login

Please verify your registered phone/mail

Phone/Email

Verification code

Send Code

Verification


[Register](#)

Forgot password

[Return to previous step](#)

Picture 1-3-1

Picture 1-3-2



Phone/Email

Phone/Email

Password

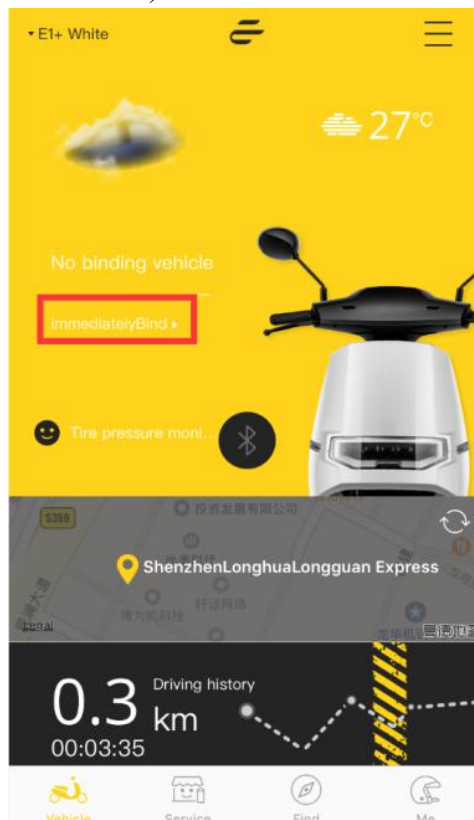
Login

[Register](#)

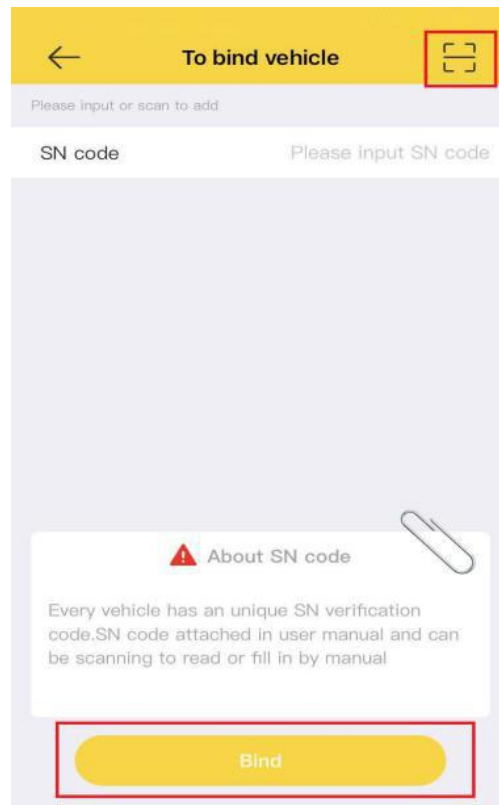
Forgot password

Picture 1-3-3

4)Login and you need to bound with Ecooter, scan SN code,click “Bind”(pictures1-4-1 and 1-4-2)

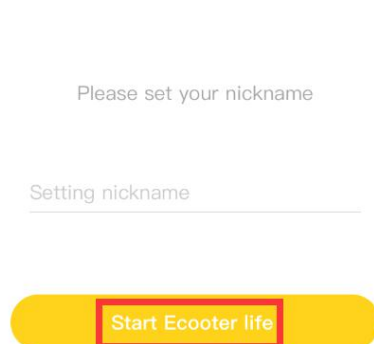


Picture 1-4-1



Picture 1-4-2

5)Set the nickname to start Ecooter life after bind the scooter.(picture1-5-1)



Picture 1-5-1

3.APP Homepage function introduction

1)Open Ecooter Homepage(picture 2-1-1 to 2-1-2)

Item1:Scooter name

Item2:Ecooter Logo

Item3:Scooter Setting

Item 4-5: Current weather

item6-7:Current state of battery and current estimated mileage.

Item8:Bluetooth open and lock icon, use this icon to open or lock Bluetooth

Item9:Current scooter colour

Item10:Current scooter map Location

Item11: Riding a single mileage and time for last time.

Item 12:Current signal of scooter GPS and GSM

Item13:Current badge wall

Item14:Rest days of current scooter SIM card

Item15:Mileage Rank List

Item 16: Total mileage

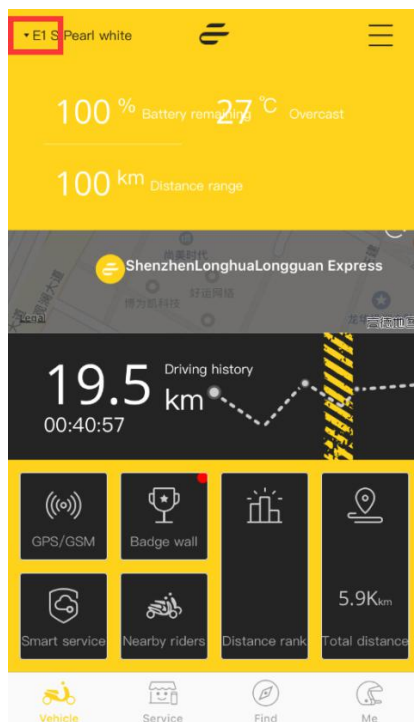


Picture 2-1-1

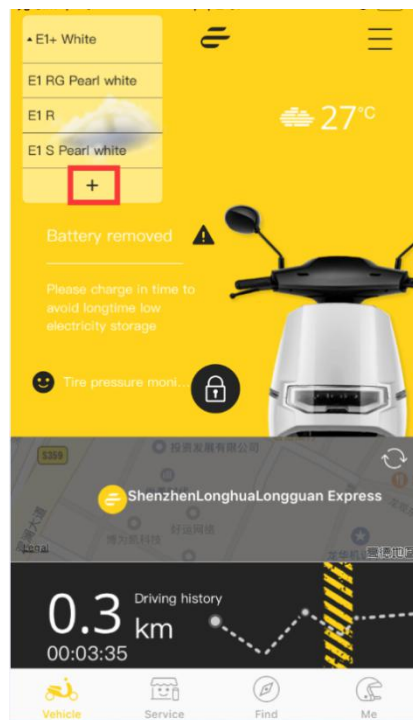


Picture 2-1-2

1) Click top left corner arrow of Ecooter APP Homepage, it will show scooter names under current account(picture2-2-1).If you need to add more scooters under this account, just click “+” to enter into binding scooter interface,scan the SN code to bind the scooter.



Picture2-2-1



Picture 2-2-2

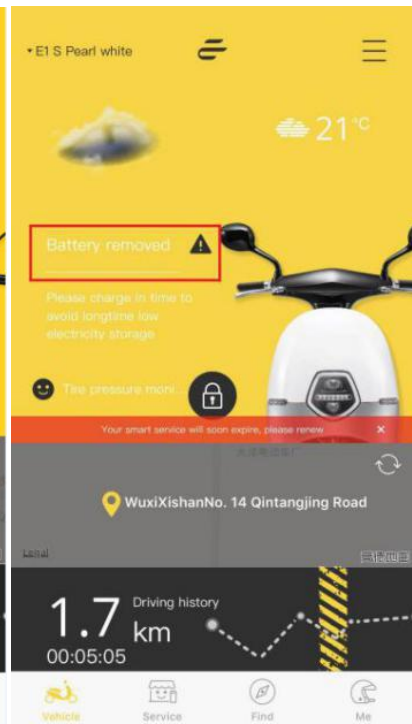
2) Battery stage: under charge (picture2-3-1),full charge (picture2-3-2),no battery(picture2-3-3)



Picture 2-3-1

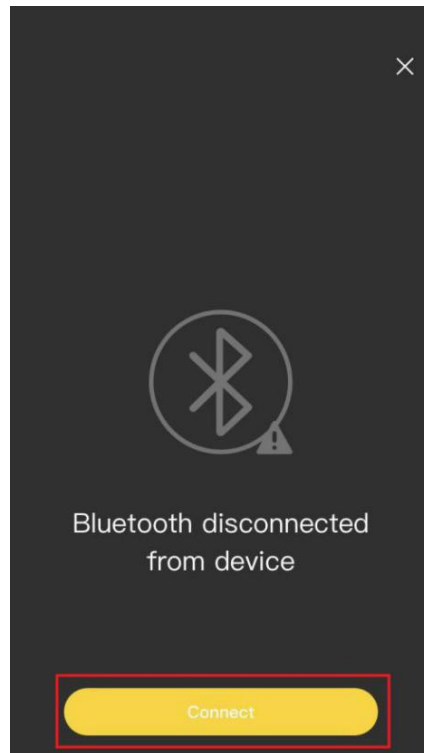


Picture 2-3-2



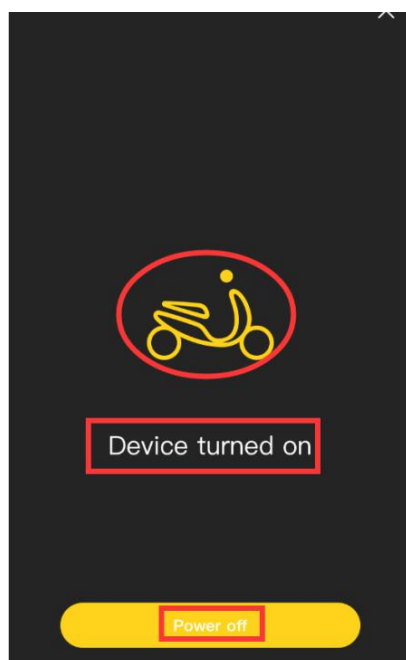
Picture 2-3-3

4)Bluetooth connection stage,click Bluetooth lock icon, if it shows no connected, it means Bluetooth does not connect with scooter(pictures2-4-1), at this moment, need to click “connect” to connect with Bluetooth.



Picture 2-4-1

4) After connection successes between APP and scooter, it will show the scooter state.If scooter powers on,the icon will be yellow, and you can turn it on(picture2-5-1), if scooter powers off, the icon will be gray, and you can turn it off(picture2-5-2)

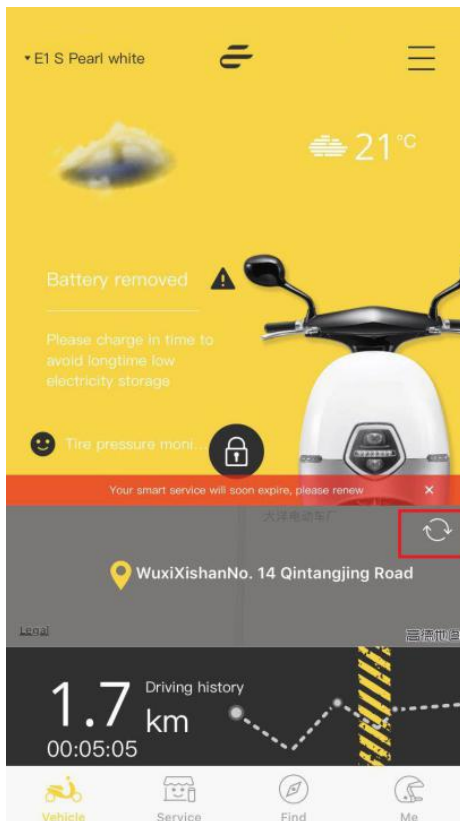


Picture 2-5-1



Picture 2-5-2

6) Check the scooter current location, click the refresh button to get scooter current location, click the map to show the location scooter is in (picture2-6-2)

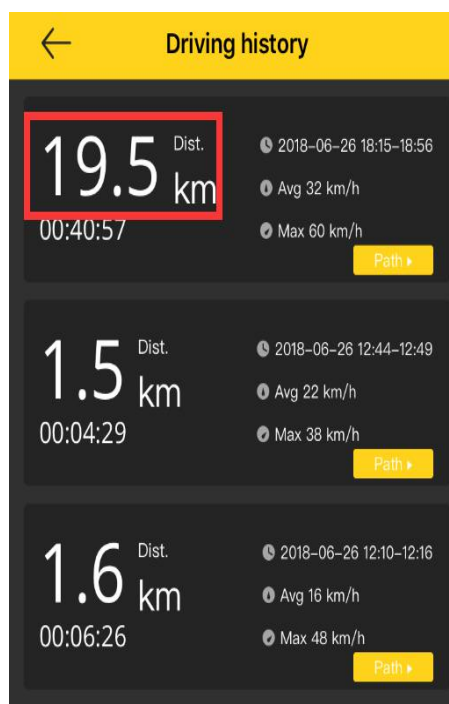


Picture 2-6-1

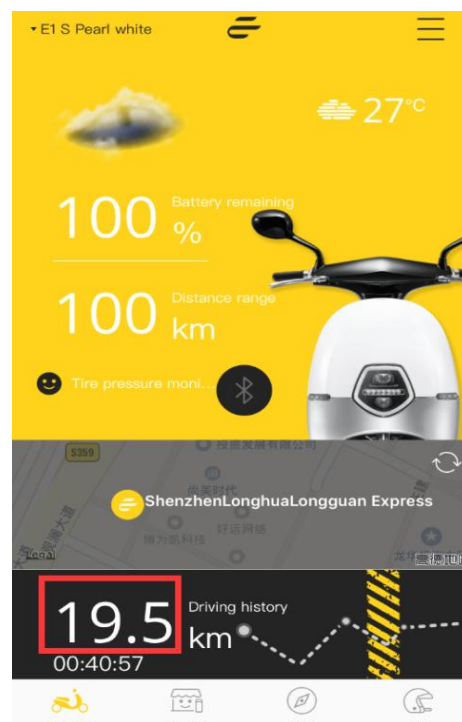


Picture 2-6-2

7) Check the mileage, click the interface as below picture shows to check scooter current mileage (picture2-7-2 to 2-7-2).

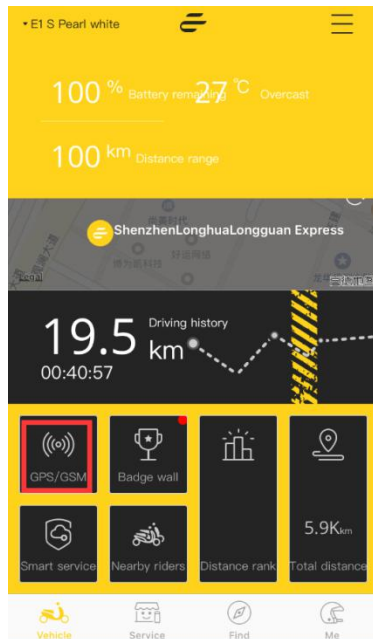


Picture 2-7-1

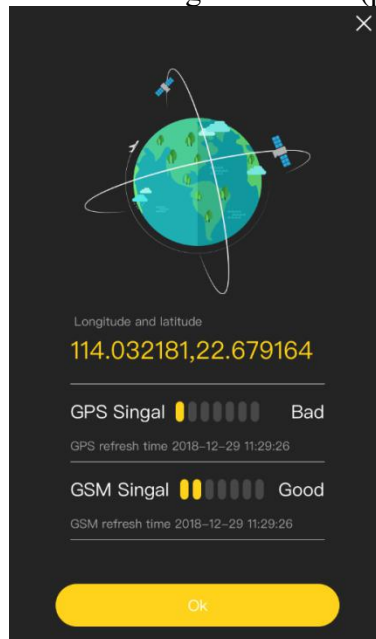


Picture 2-7-2

8) Check GPS、GSM signal, click homepage GPS、GSM signal button (picture2-8-1) to enter the interface that shows scooter current signal and time (picture2-8-2)

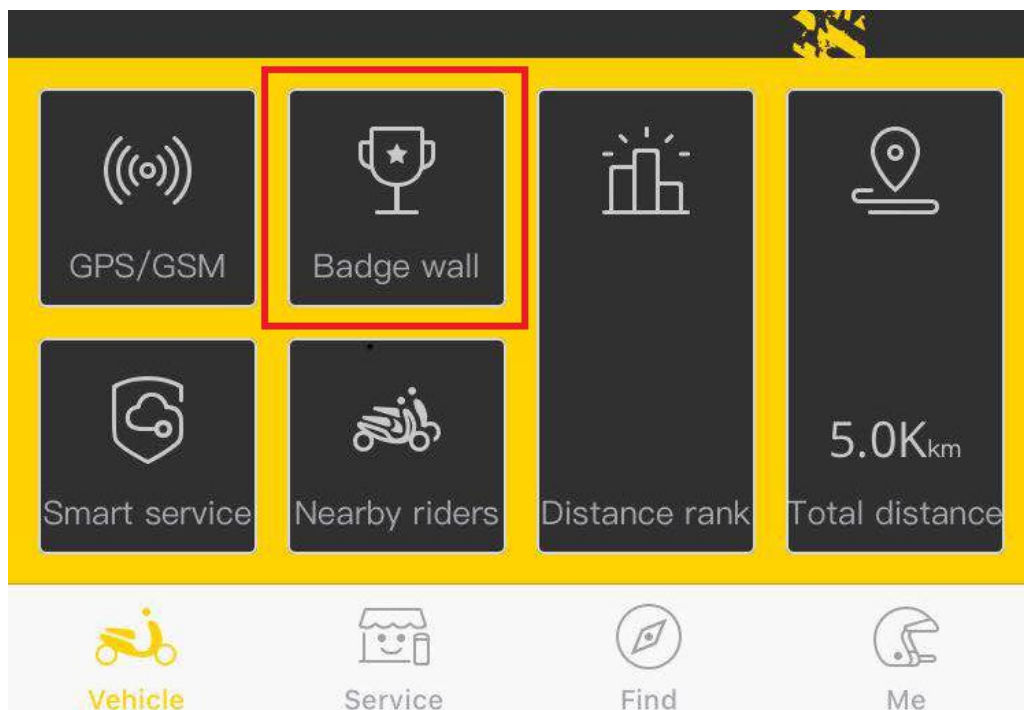


Picture 2-8-1



Picture 2-8-2

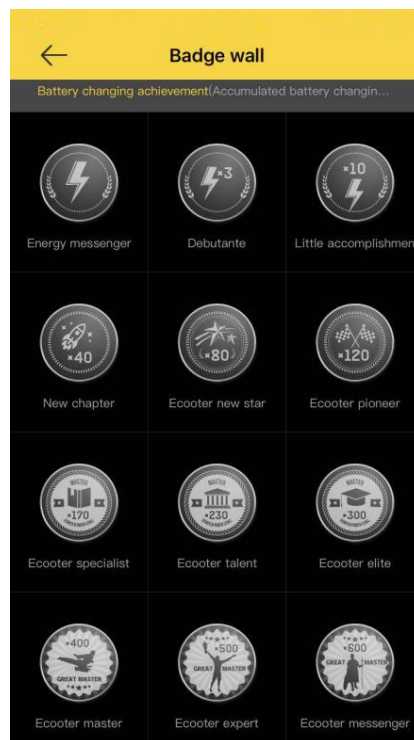
9) Check the badge wall (picture2-9-1), click it to enter the interface to check what badges you have. (picture2-9-2 to 2-9-3)



Picture 2-9-1

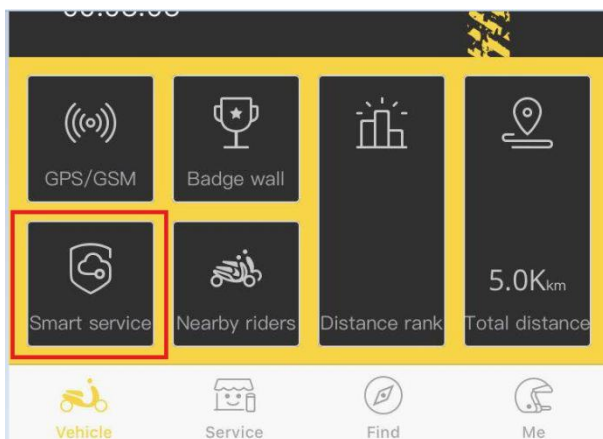


Picture 2-9-2

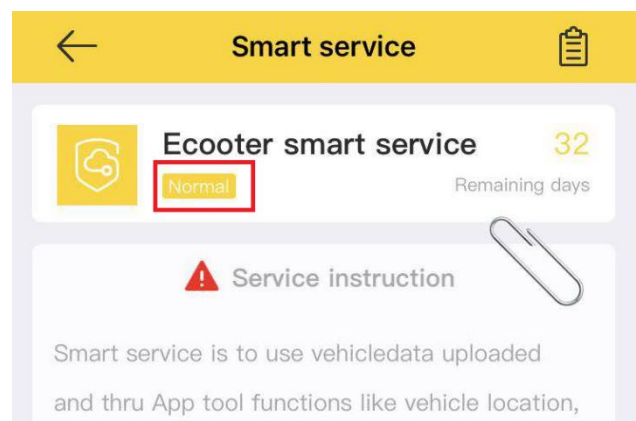


Picture 2-9-3

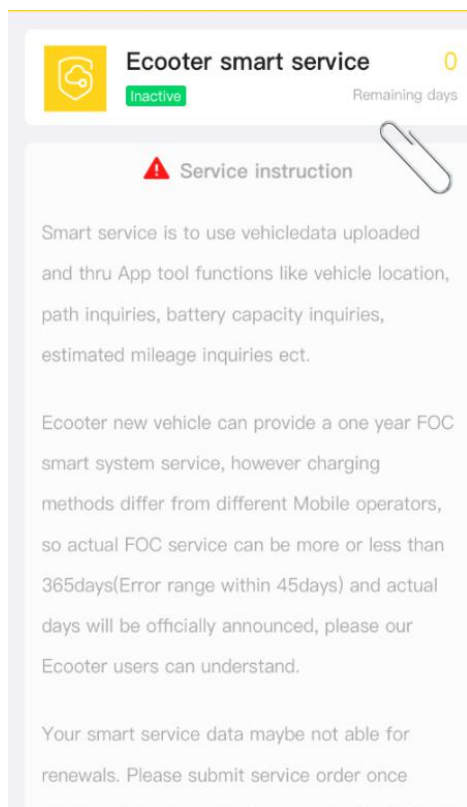
10) Check the state of SIM card,click it to enter into smart service interface to check the stage of SIM card. The stage will be normal, inactive, stopped, expired, deprecated. You can operate it according to the stage.(picture2-10-1 to 2-10-6)



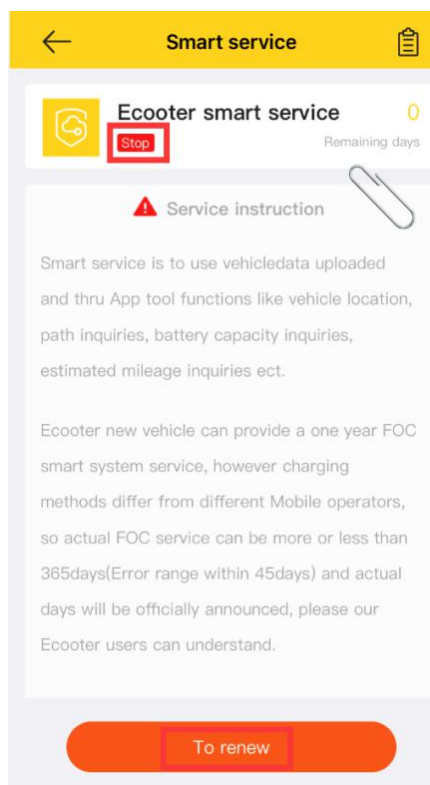
Picture 2-10-1



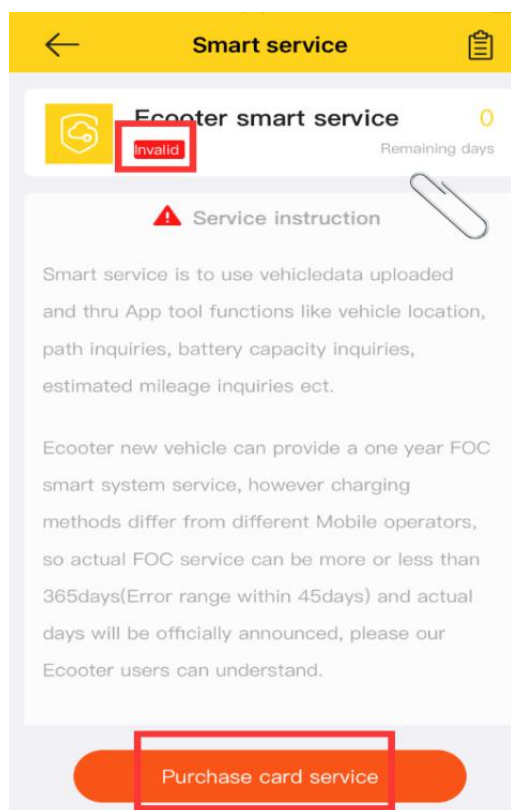
Picture 2-10-2



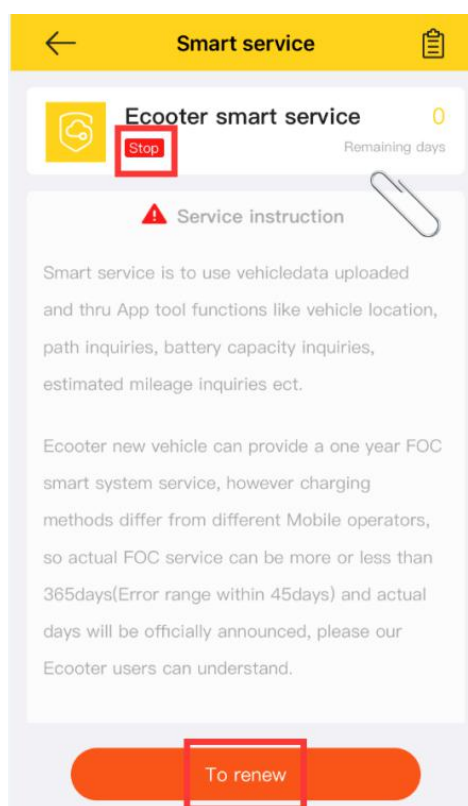
Picture2-10-3



Pictuer2-10-4

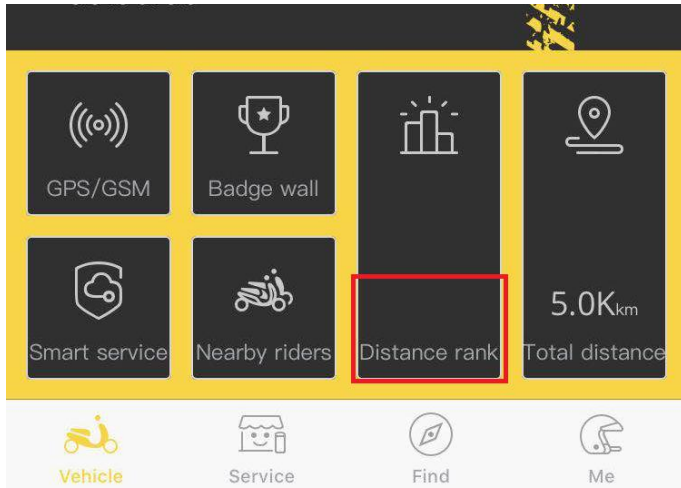


Picture 2-10-5

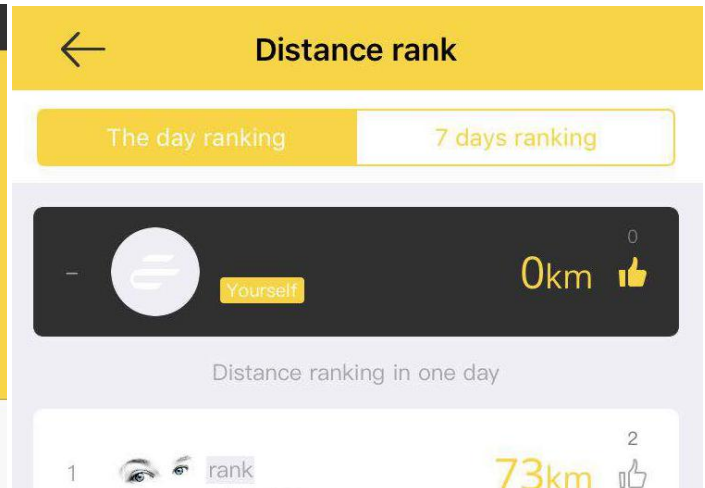


Picture 2-10-6

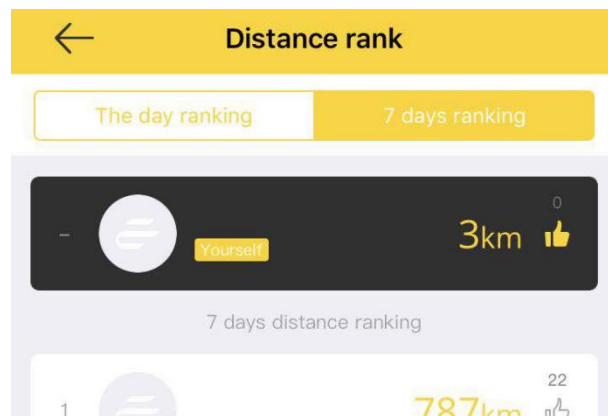
11)Check the mileage rank list (picture2-11-1),click interface to enter into rank list (picture2-11-2) and check rank list that is within 7 days (pictures2-11-3),you can also give somebody thumb up at this rank list interface.



Picture 2-11-1

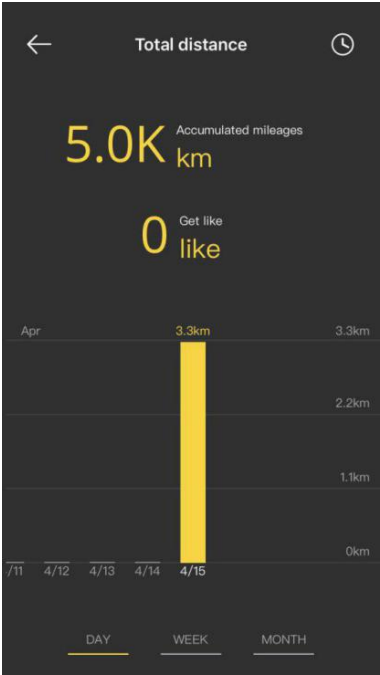
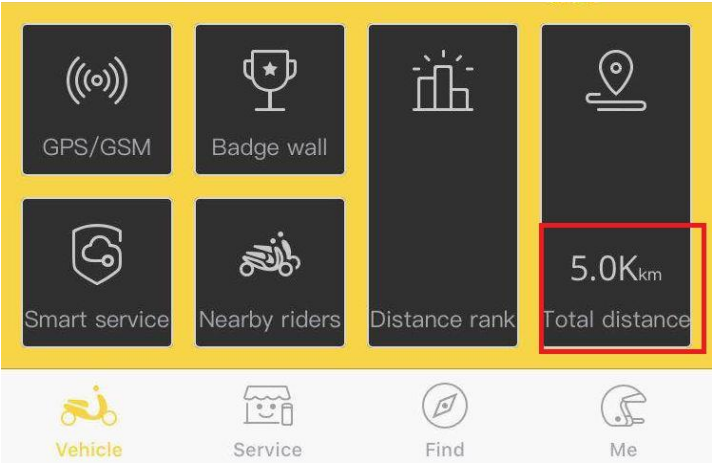


Picture 2-11-2



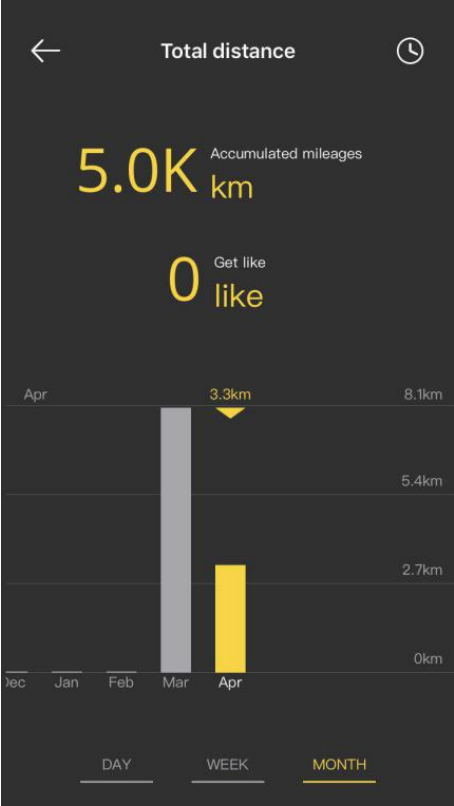
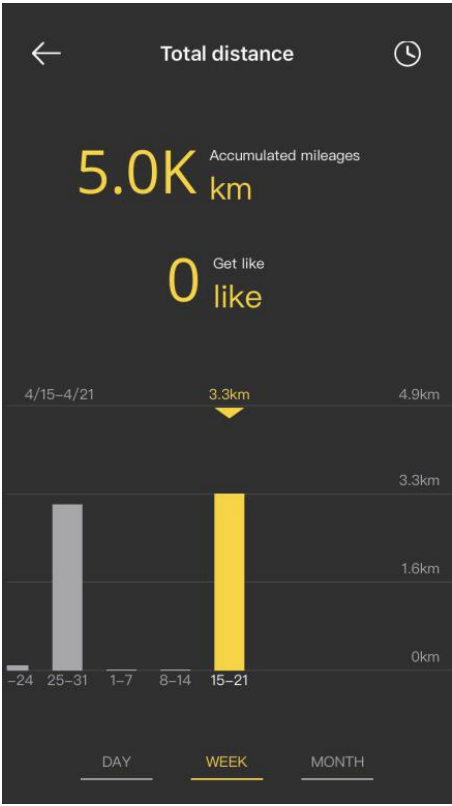
Picture 2-11-3

12)Check scooter total mileage. Click total mileage button to enter and check scooter current total mileage.It refers to daily, weekly and monthly total mileage. (pictures2-12-1 to 2-12-4)



Picture 2-12-1

Picture 2-12-2

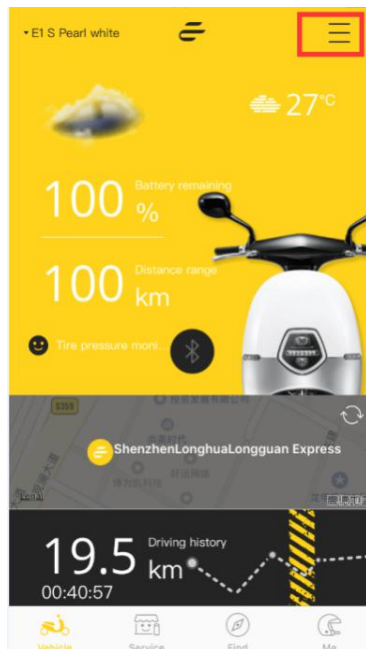


Picture 2-12-3

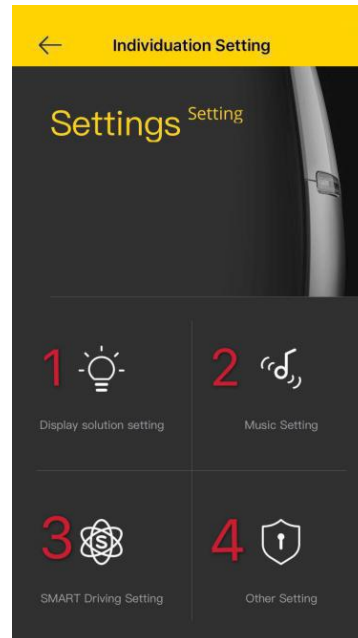
Picture 2-12-4

4.Scooter personalization setting interface function introduction

1) Click the setting icon in the top right corner of the homepage to enter the setting interface(picture3-1-1),show as picture3-1-2,item1 is colour proposal setting,item2 is audio proposal setting,item3 is smart riding proposal setting,item4 is security setting.

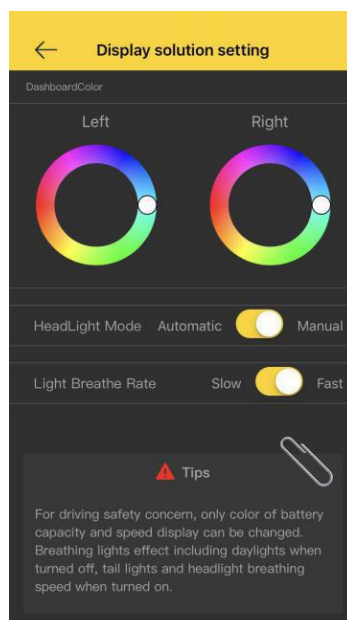


Picture 3-1-1



Picture 3-1-2

3) Click item 1(display proposal setting) to set the scooter dashboard colour personally,headlight mode,breathing lights rhythm (picture3-2-1)

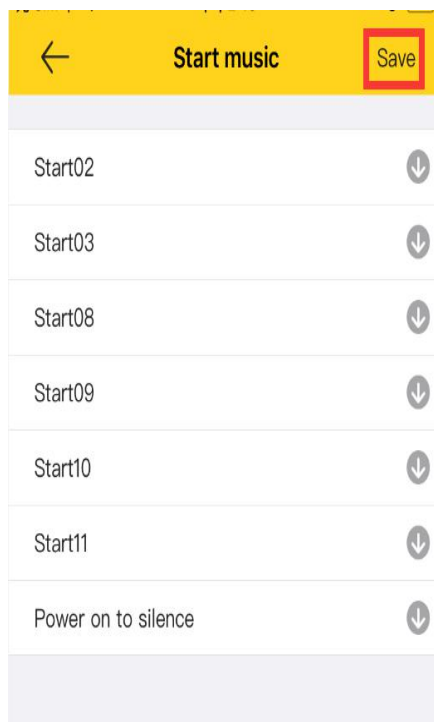


Picture3-2-1

3)Click(as picture3-1-2,item2) and enter into the interface of audio proposal setting(picture3-3-1),there are five audio modes can be set after download,such as starting audio interface,after download audio, choose one you like,click “√” then save it.(picture3-3-2)

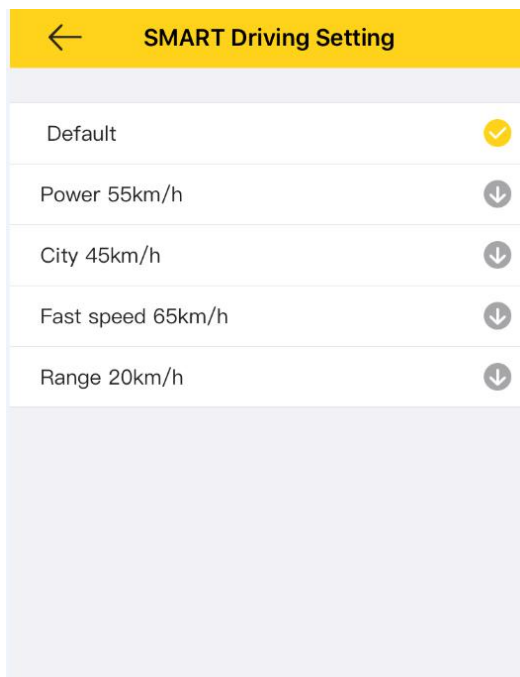


Picture 3-3-1



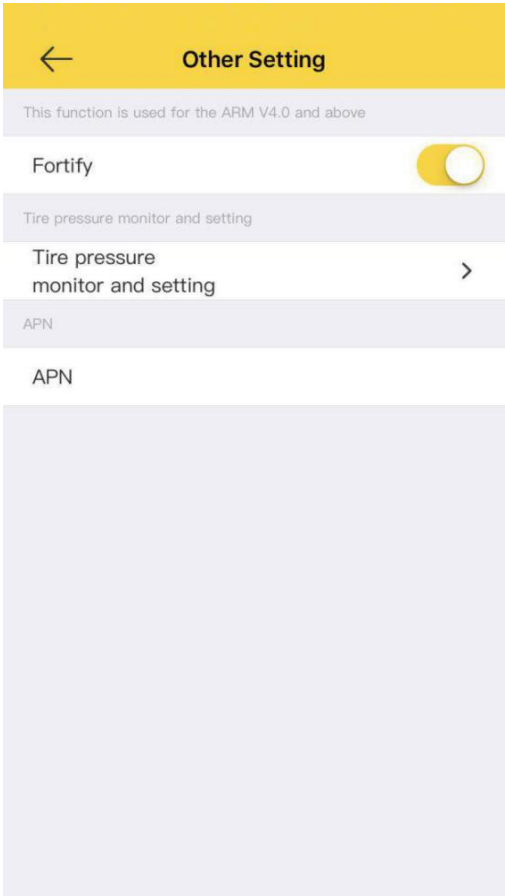
Picture 3-3-2

4) Click as picture 3-1-2, item 3 and enter into smart proposal setting interface. There are different smart modes can be choose. Click “√” to be set (as picture 3-4-1).

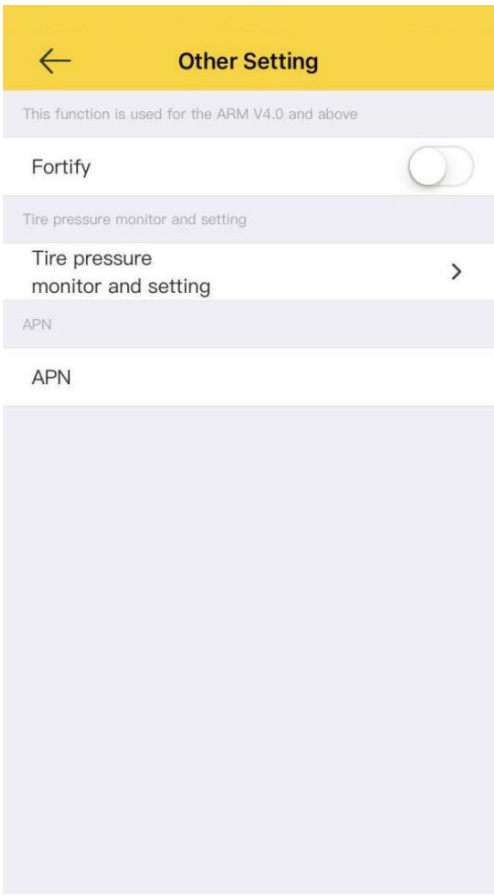


Picture 3-4-1

5) Click (as picture3-1-2,item4) and enter into setting interface,click to set scooter security fortification and disarming. Picture3-5-1 is fortification stage. Picture 3-5-2 is disarming stage.



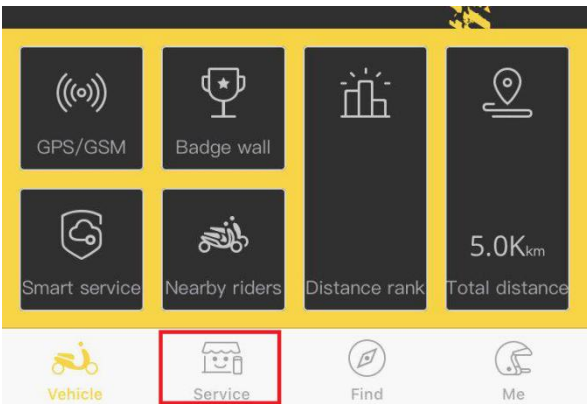
Picture 3-5-1



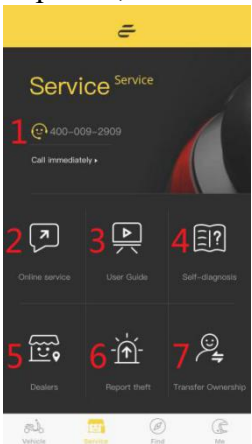
Picture 3-5-2

5. Service interface function Introduction

1)Click service button to enter into service interface(picture4-1-1), you can check that, item1 service number,item2warranty on line,item3 novice teaching,Item4 self-inspection manual,item5 service website,item6 theft reported,item7 scooter transfer (pictures4-1-2)



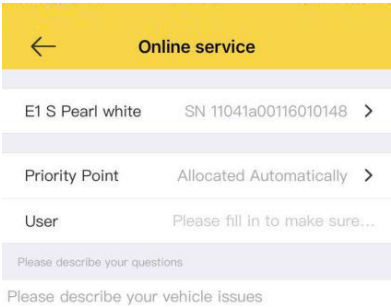
Picture 4-1-1



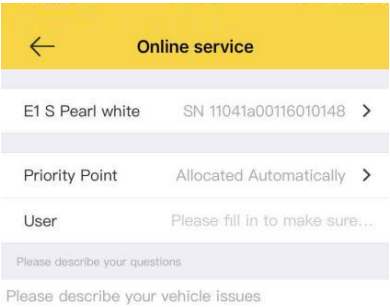
Picture 4-1-2

2)Item 1 Phone No. 400-009-2909 is only available in China.

3)Click (picture4-1-2,item2) and enter into the interface of online guarantee,report the problems of scooter and information to background (picture4-3-1),the background will be buttet according to the information you submitted to solve the problems.

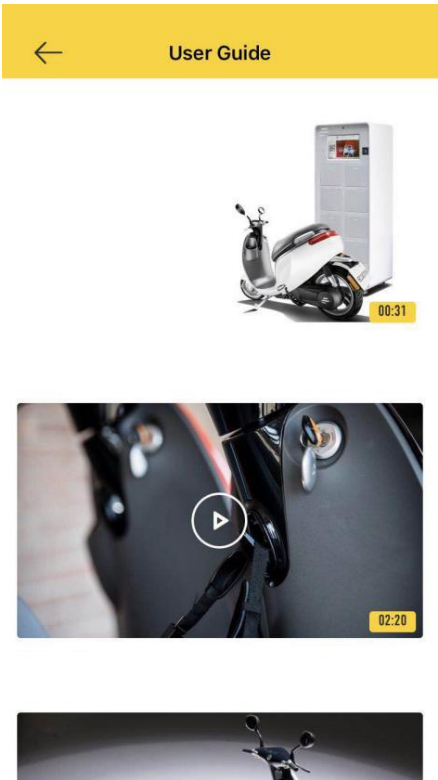


Picture 4-3-1



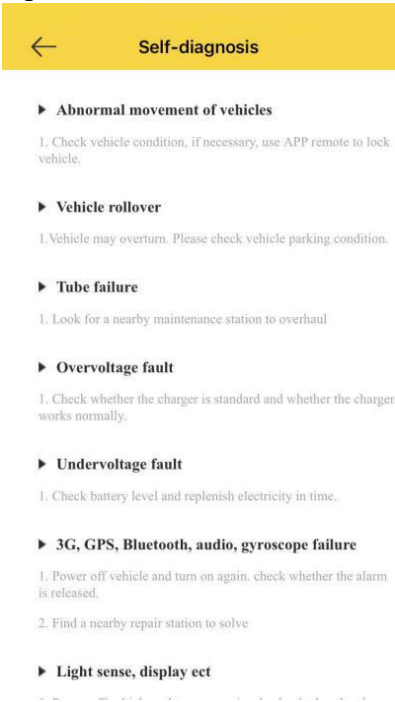
Picture 4-3-2

4) Click picture4-1-2 item3 and enter into the novice teaching interface to check and watch the teaching videos.(picture4-4-1).



Picture 4-4-1

5)Click (picture4-1-2 item4) and enter into self-checking manual interface,there are some common problems which can be solved according to the proposals.(pictures4-5-1).



Picture 4-5-1

6)Click picture4-1-2 item5,and enter into service website inquiry interface, and check the nearest Ecooter exclusive shop but it is only available in China.

7)Click (picture4-1-2 item6) and enter into theft reported interface,if scooter lost, you can offer the information to background here (picture4-7-1 to 4-7-2), background will help you to find according you offered information.

Picture 4-7-1

Picture 4-7-2

8) Click (picture4-1-2 item7) and enter into scooter transfer interface,fill in and complete the full information of the current scooter owner and the transferee to submit and solve.(picture4-8-1 to 4-8-2)

← Transfer Ownership

Vehicle owner information

Owner Your name

Phone/Email 18655679060

Verification code Please input ver... Send Code

Your area Province / city / district

Vehicle transfer info

Select vehicle Pearl >

Vehicle model E1 S Pearl white

Vehicle serial No. sn11041a00116010148

Transfer notice

Transfer vehicle to others thru this function and it means vehicle registered person has changed to transfer to assignee in the Ecooter official. The assignee has the rights to use the vehicle related after sales service.

When transfer completed, you will lose the vehicle transfer after sales service

Picture 4-8-1

← Transfer Ownership

Vehicle assignee info

Owner Your name

Phone/Email Please input phone/Email

Verification code Please input ver... Send Code

Your area Province / city / district

Vehicle transfer info

My Ecooter

Vehicle model E1+ Pearl white

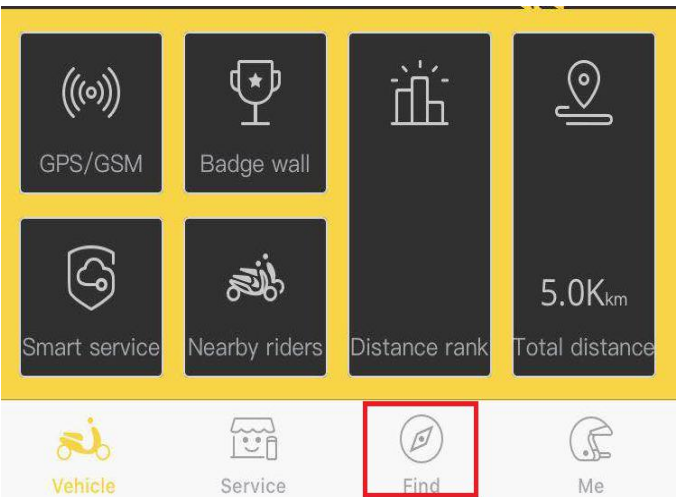
Vehicle serial No. sn13010500002060223

Submit

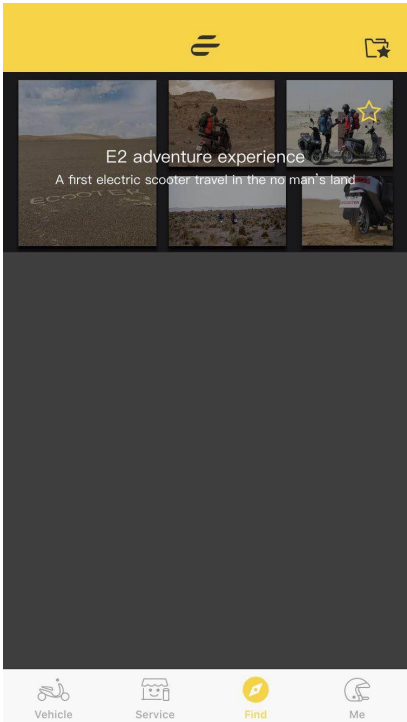
Picture 4-8-2

6.Discovery interface function introduction

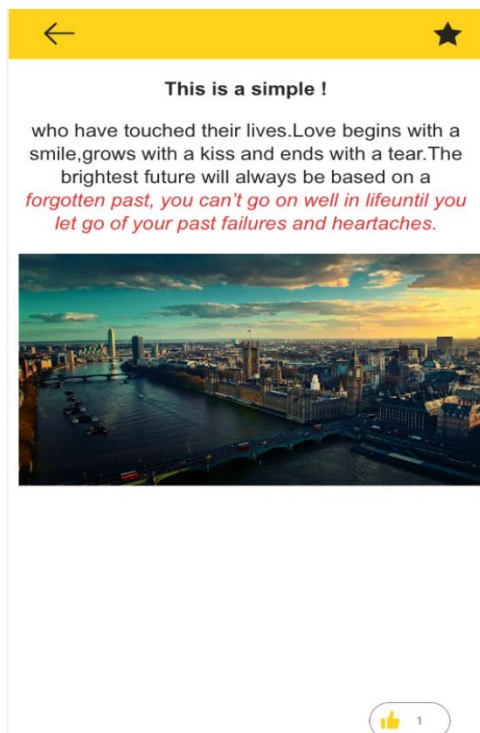
1)Click discovery button(picture5-1-1),and enter into discovery interface to check articles related with Ecooter that can be shared, praised, collected, etc. (picture5-1-2 to 5-1-4)



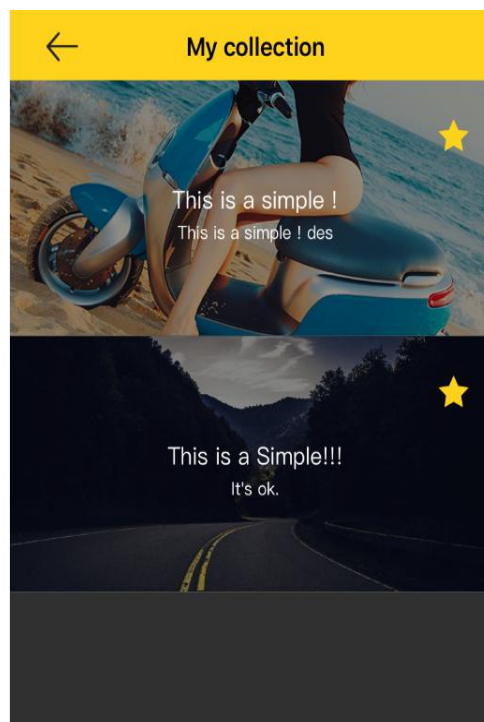
Picture 5-1-1



Picture 5-1-2



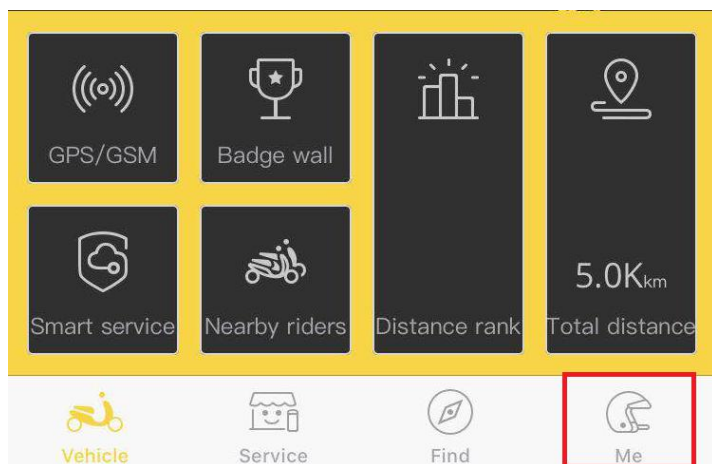
Picture 5-1-3



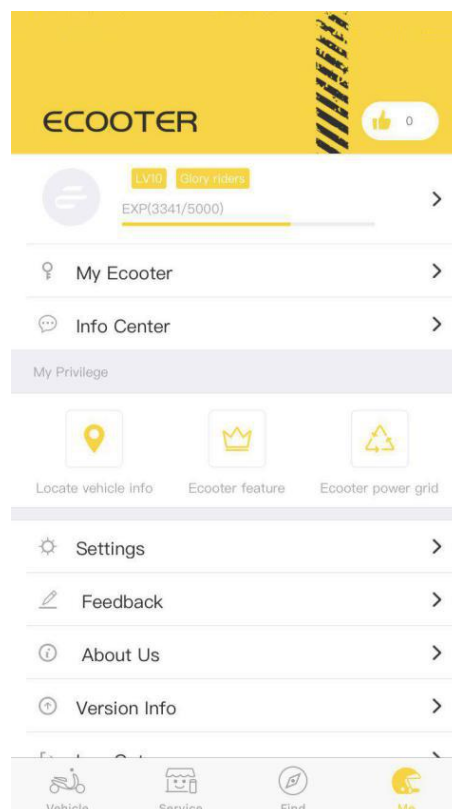
Picture 5-1-4

7. My Ecooter function introduction

1)Click as below picture 6-1-1 and enter into Ecooter homepage to check personal information(picture6-1-2)

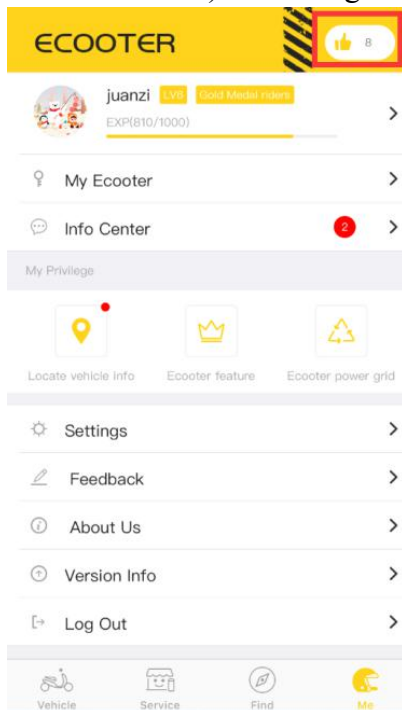


Picture6-1-1

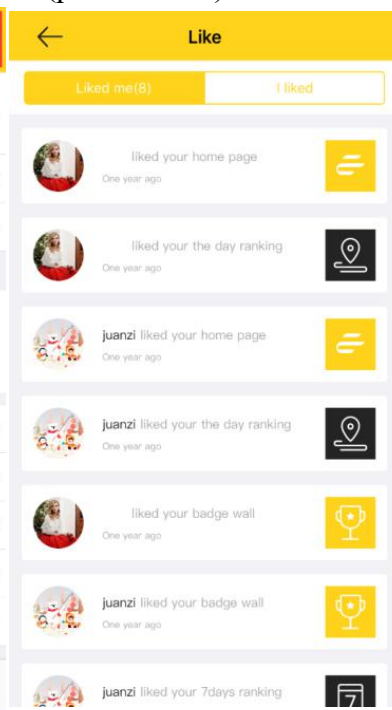


Picture6-1-2

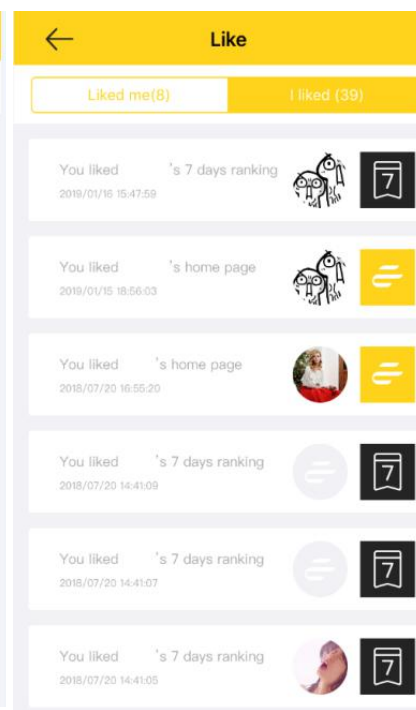
5) Click picture6-2-1 and check the situation of giving thumb up,who I give(picture6-2-2) and who give me(picture6-2-3).



Picture 6-2-1

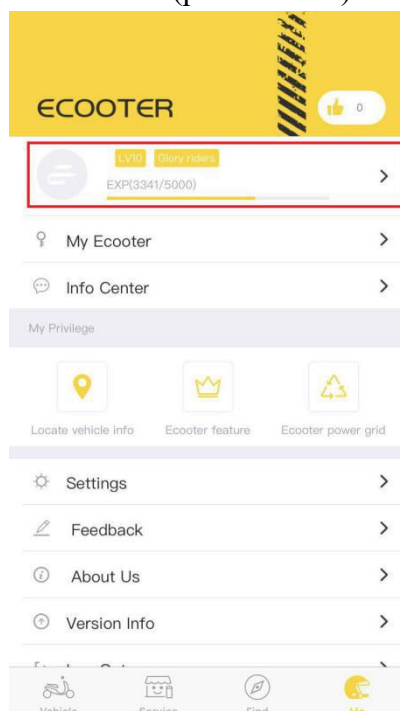


Picture 6-2-2

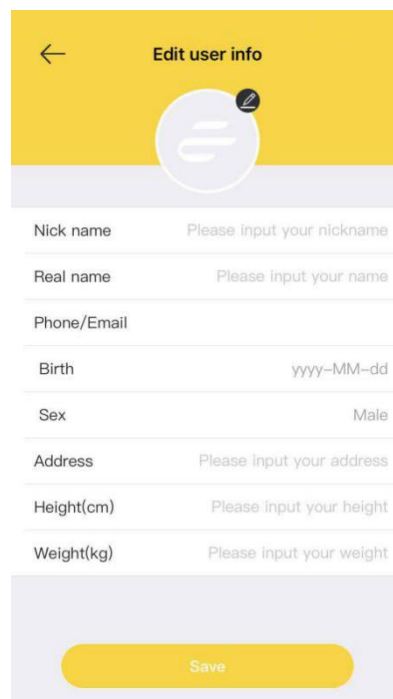


Picture 6-2-3

3)Click as below picture 6-3-1 nickname and enter and edit personal information.(picture6-3-2)

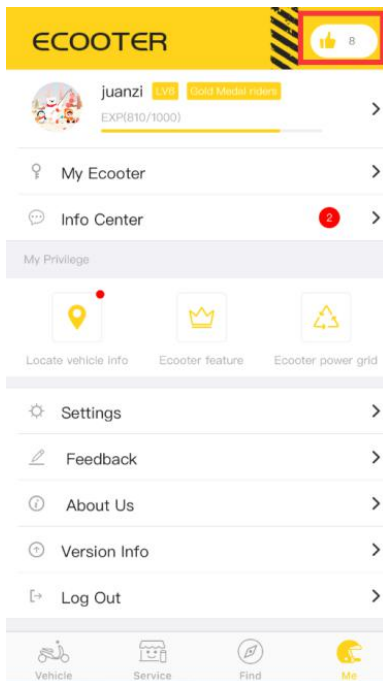


Picture 6-3-1

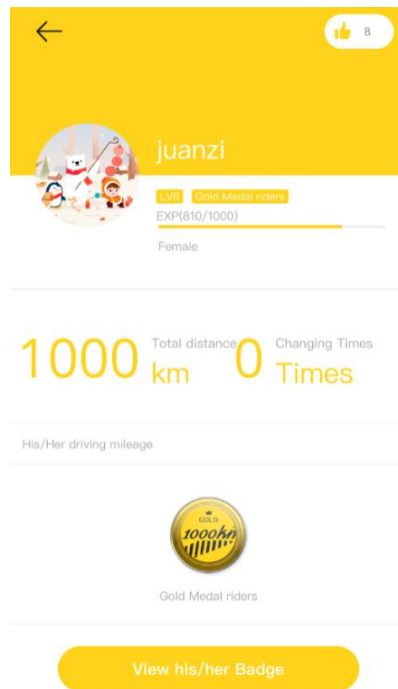


Picture 6-3-2

6) Click as below picture button (picture 6-4-1) and enter into personal homepage to check current achievement you got (picture 6-4-2 to 6-4-3)



Picture 6-4-1

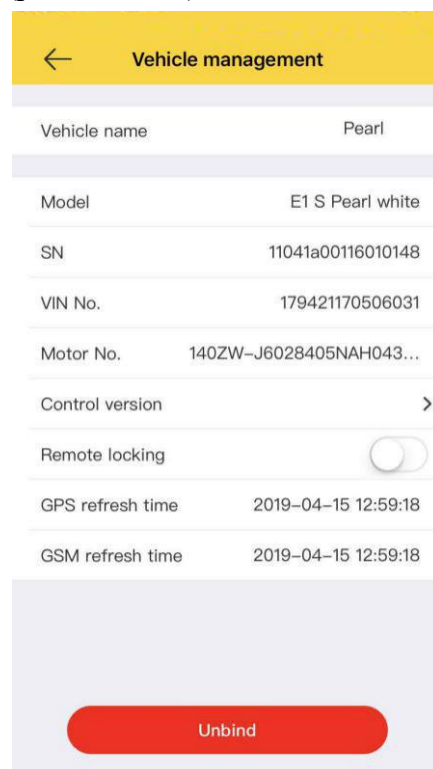


Picture 6-4-2



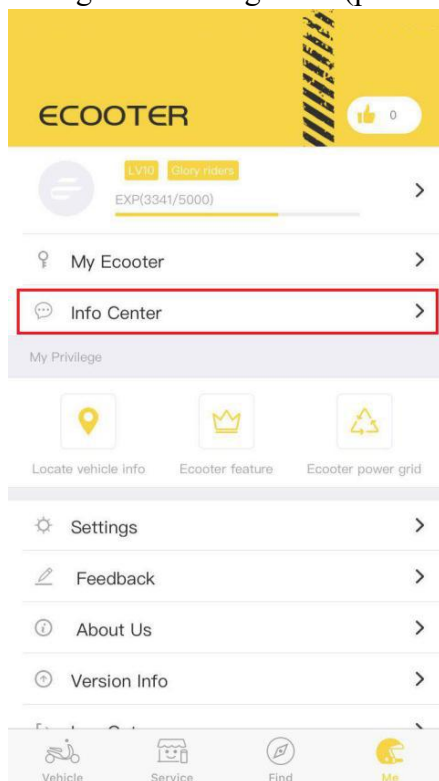
Picture 6-4-3

7) Click scooter management button and enter into the scooter information interface to check scooter name (can be changed at any time) scooter type, SN code, VIN, motor number, central control version, GPS and GSM refresh time. You can lock the scooter remotely. (pictures 6-5-1)

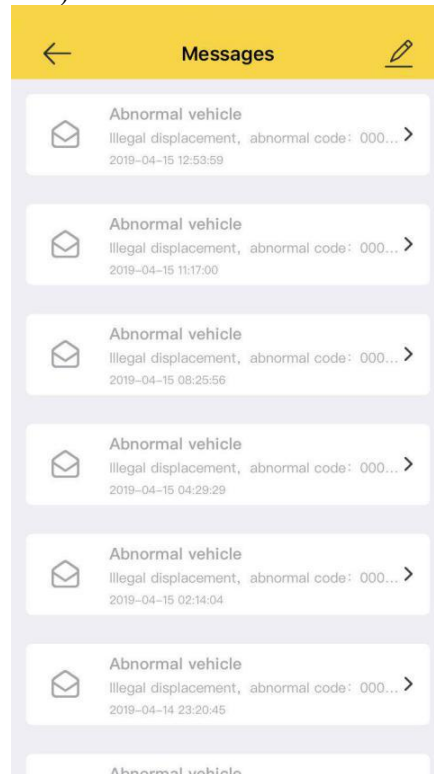


Picture 6-5-1

8) Click the message center button(picture6-6-1), and enter to check scooter fault message from background.(picture6-6-2)

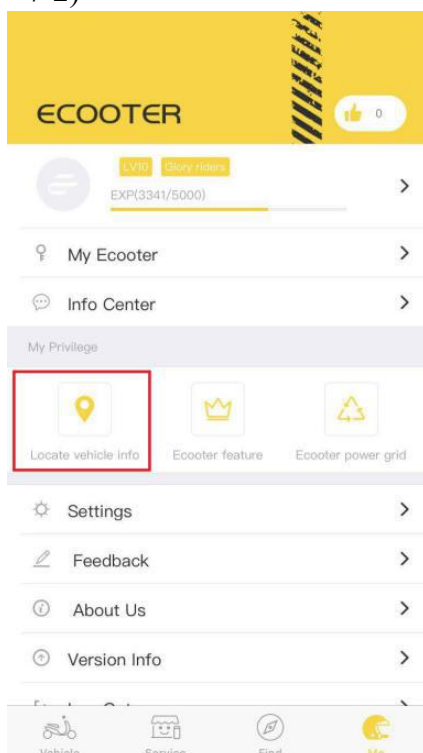


Picture 6-6-1

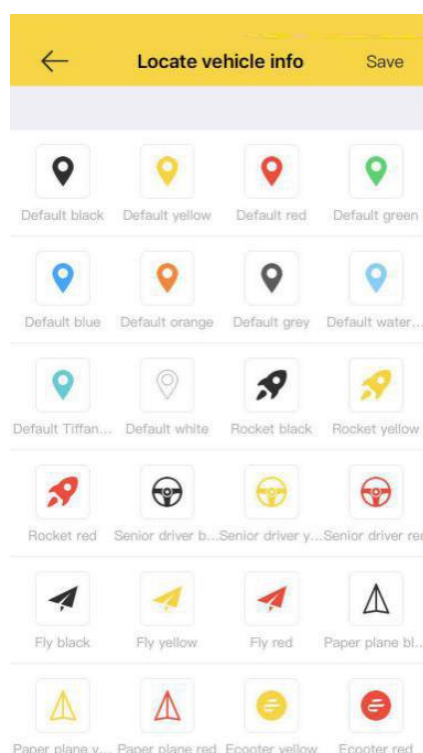


Picture 6-6-2

9) Click position scooter button(picture6-7-1) to check current scooter icon(picture6-7-2)

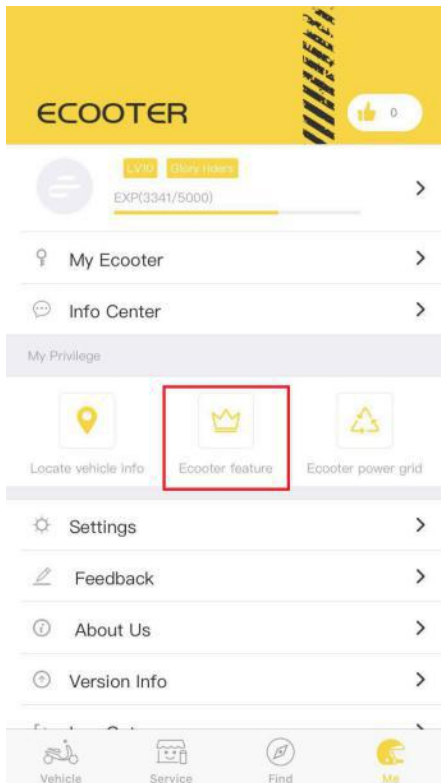


Picture 6-7-1



Picture 6-7-2

10) Click Ecooter feature button(picture6-8-1) and enter to a video of E1(Picture6-8-2).

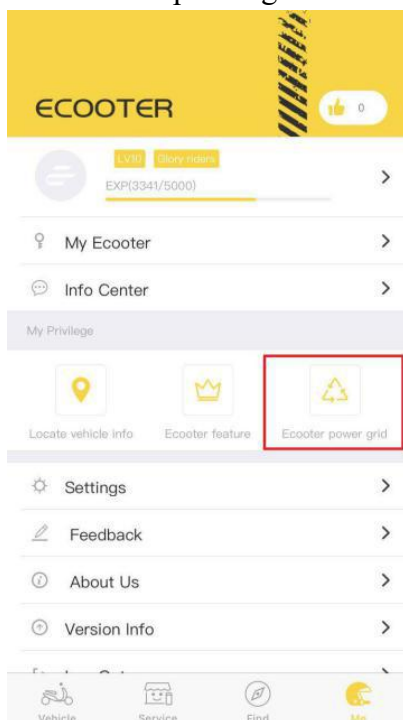


Picture 6-8-1



Picture 6-8-2

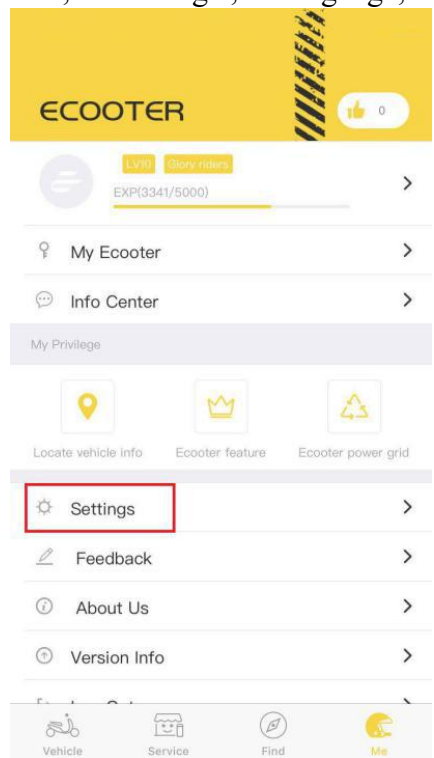
9) Click Ecooter power grid button(not available now)



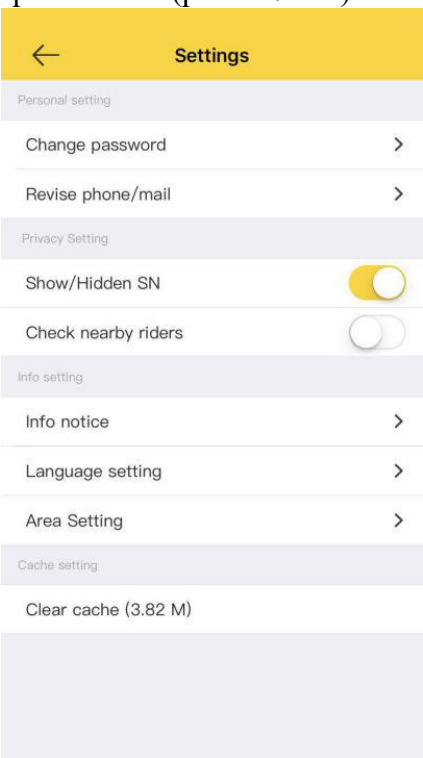
Picture 6-9-1

8.My Ecooter function introduction 2

1)Click setting button(picture7-1-1), you can revise the password,hide and show SN code,set message ,set language,clear phone cache(picture7-1-2)

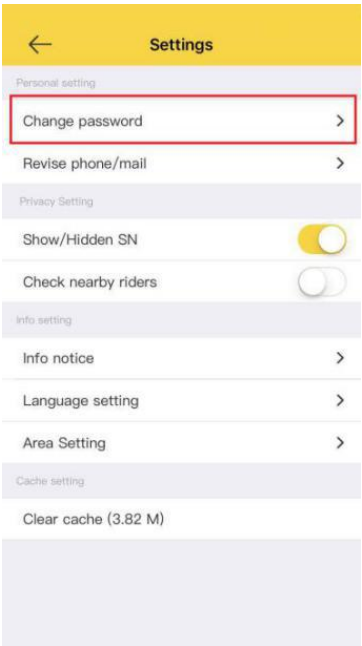


Picture 7-1-1

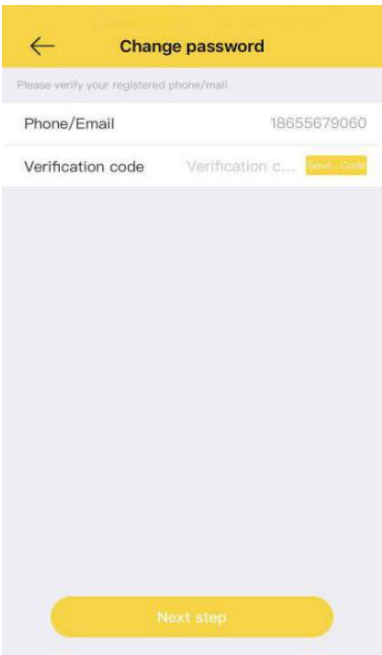


Picture 7-1-2

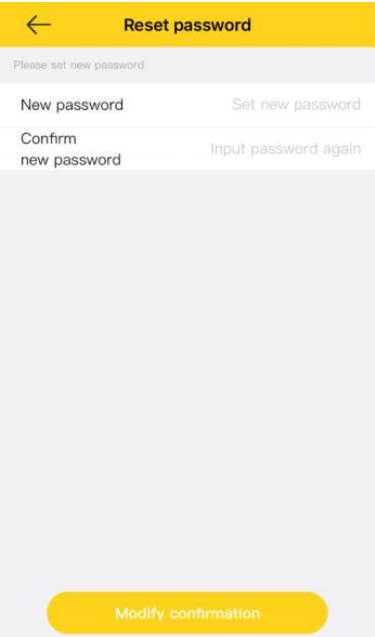
2)Click revising password button(picture7-2-1) and then enter mobile phone number or E-mail to get verification code, then enter into new password to revise(picture7-2-2 to 7-2-3).



Picture 7-2-1

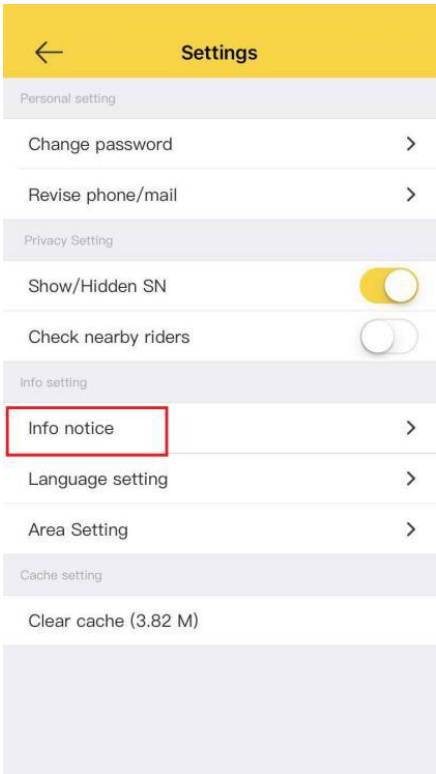


Picture 7-2-2

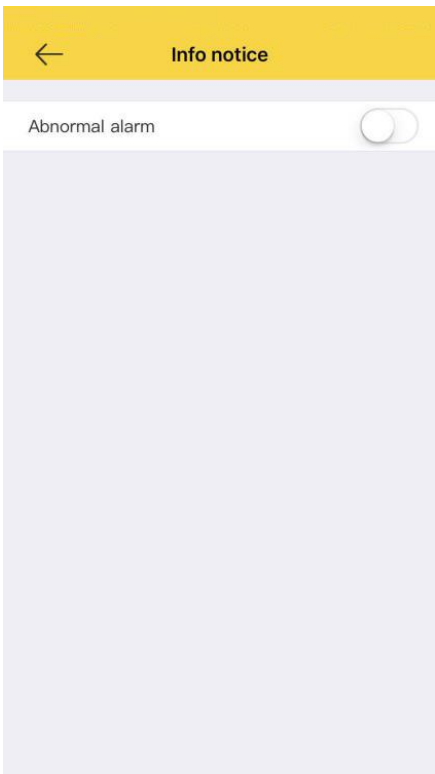


Picture 7-2-3

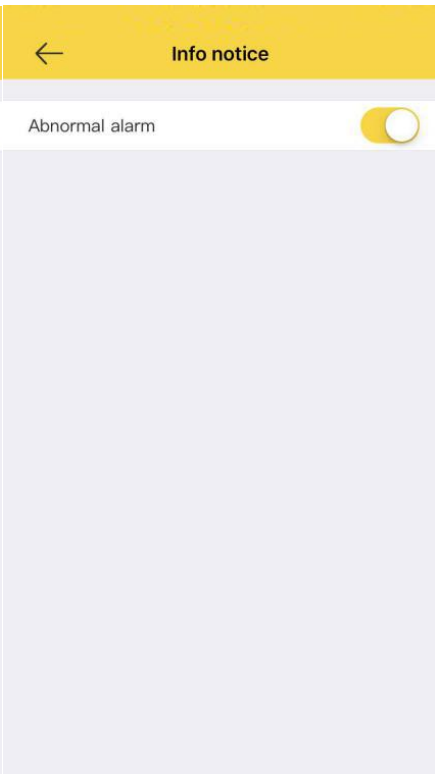
3)Click message notification button (picture7-3-1) and enter to set whether receive abnormal alarm message or not(picture7-3-2 to 7-3-3)



Picture 7-3-1



Picture 7-3-2

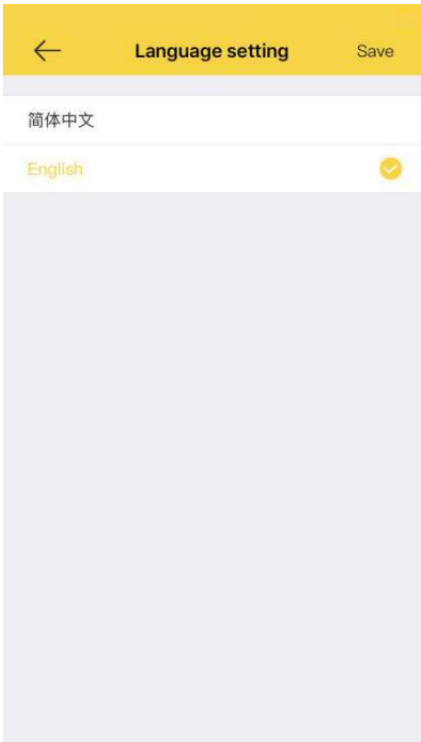


Picture 7-3-3

4) Click language setting button(picture7-4-1) and enter to set the language that you want.(picture7-4-2)



Picture7-4-1

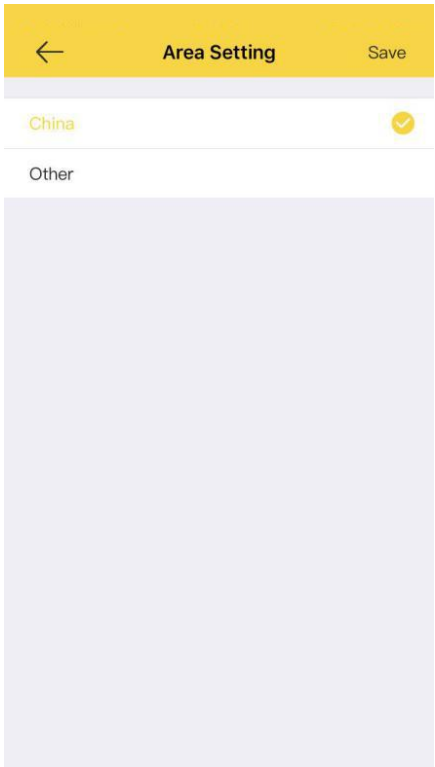


Picture 7-4-2

5) Click Area Setting(picture7-5-1), you can choose the place you are in China or Other(Picture7-5-2).



Picture 7-5-1

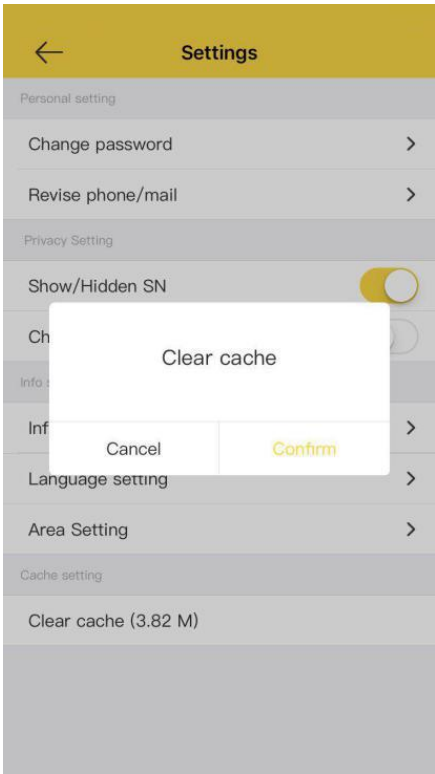


Picture 7-5-2

6)Click clearing cache button(picture7-6-1) and enter to clear cache(picture7-6-2)

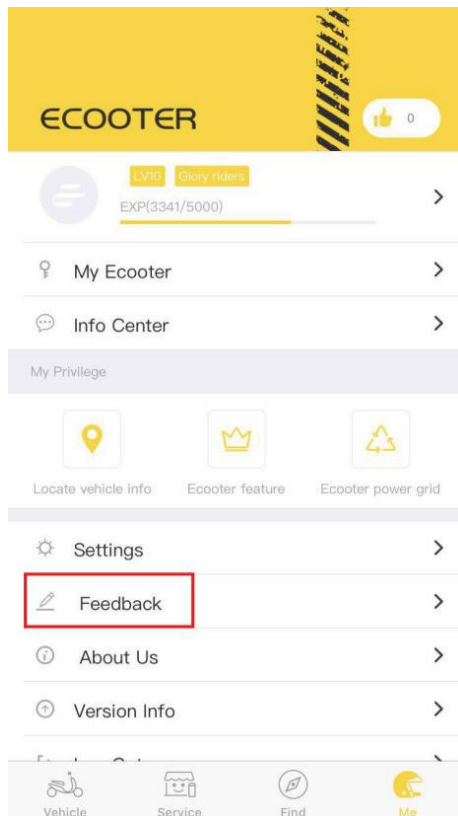


Picture 7-6-1



Picture 7-6-2

7)Click feedback (Picture 7-7-1)button to give you valuable suggestion.(picture 7-7-2)

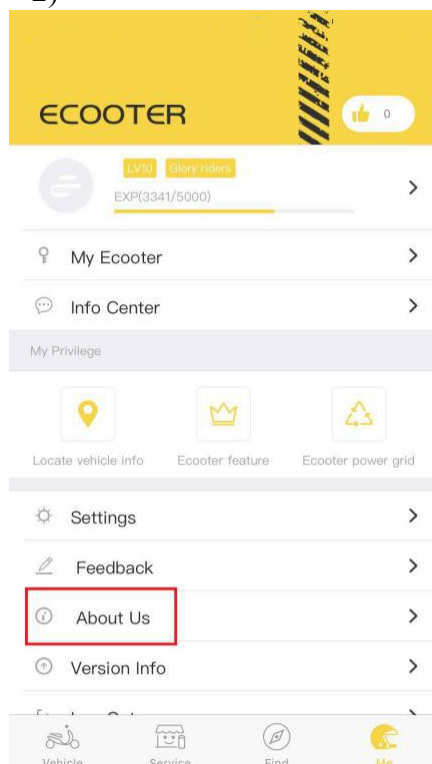


Picture7-7-1

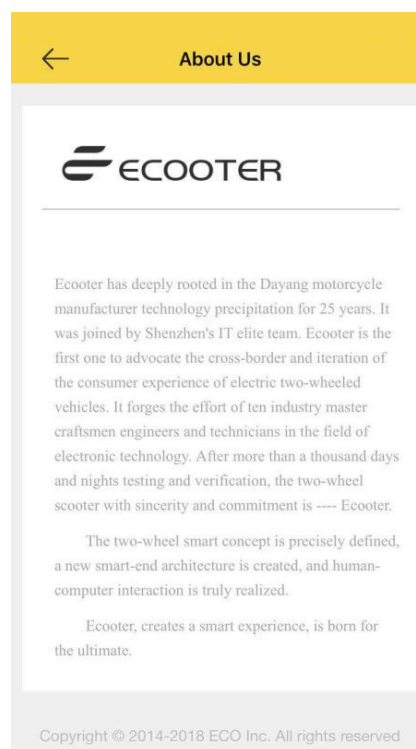


Picture 7-7-2

7)Click about us button(picture7-8-1) to know Ecooter details information(picture7-8-2)

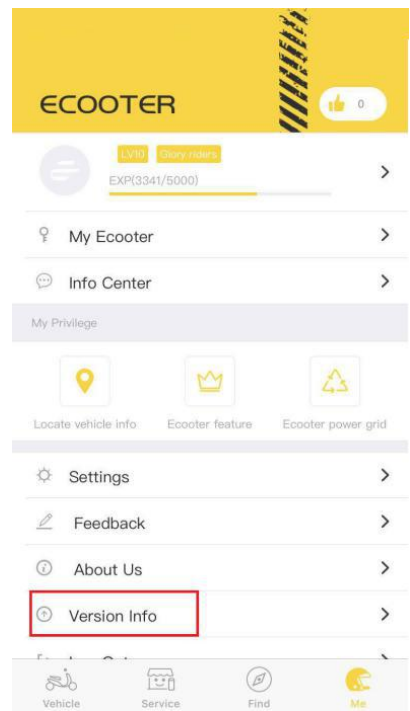


Picture 7-8-1



Picture 7-8-2

8)Click version information button(picture7-9-1) and enter to check current APP version and give us praise(picture 7-9-2)

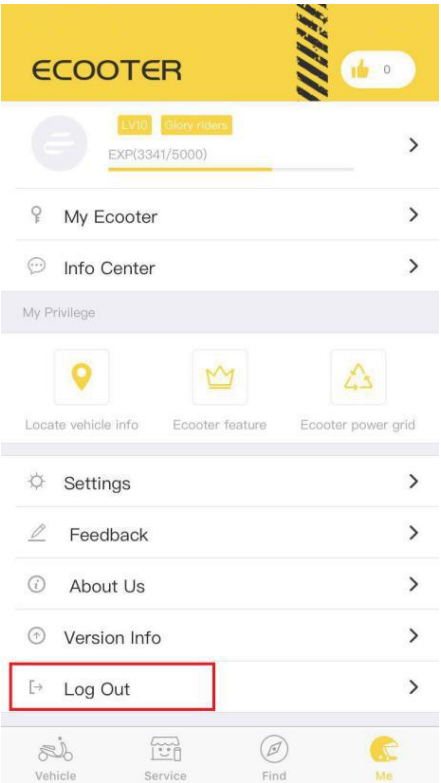


Picture 7-9-1

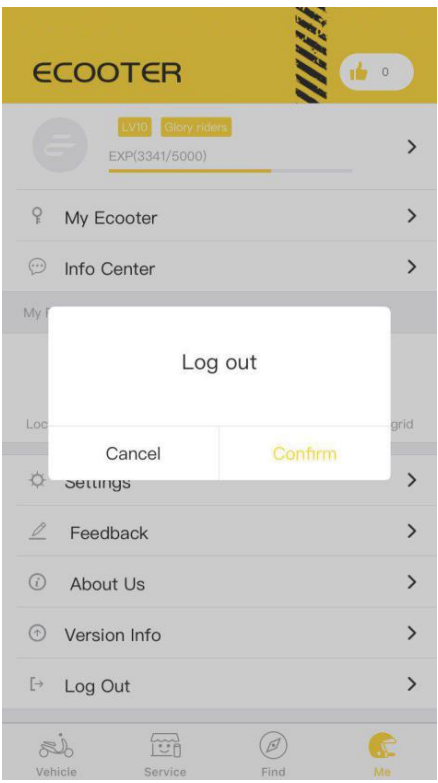


Picture 7-9-2

10) Click exit and login button(picture7-10-1) to choose exit account or cancel(picture7-10-2)



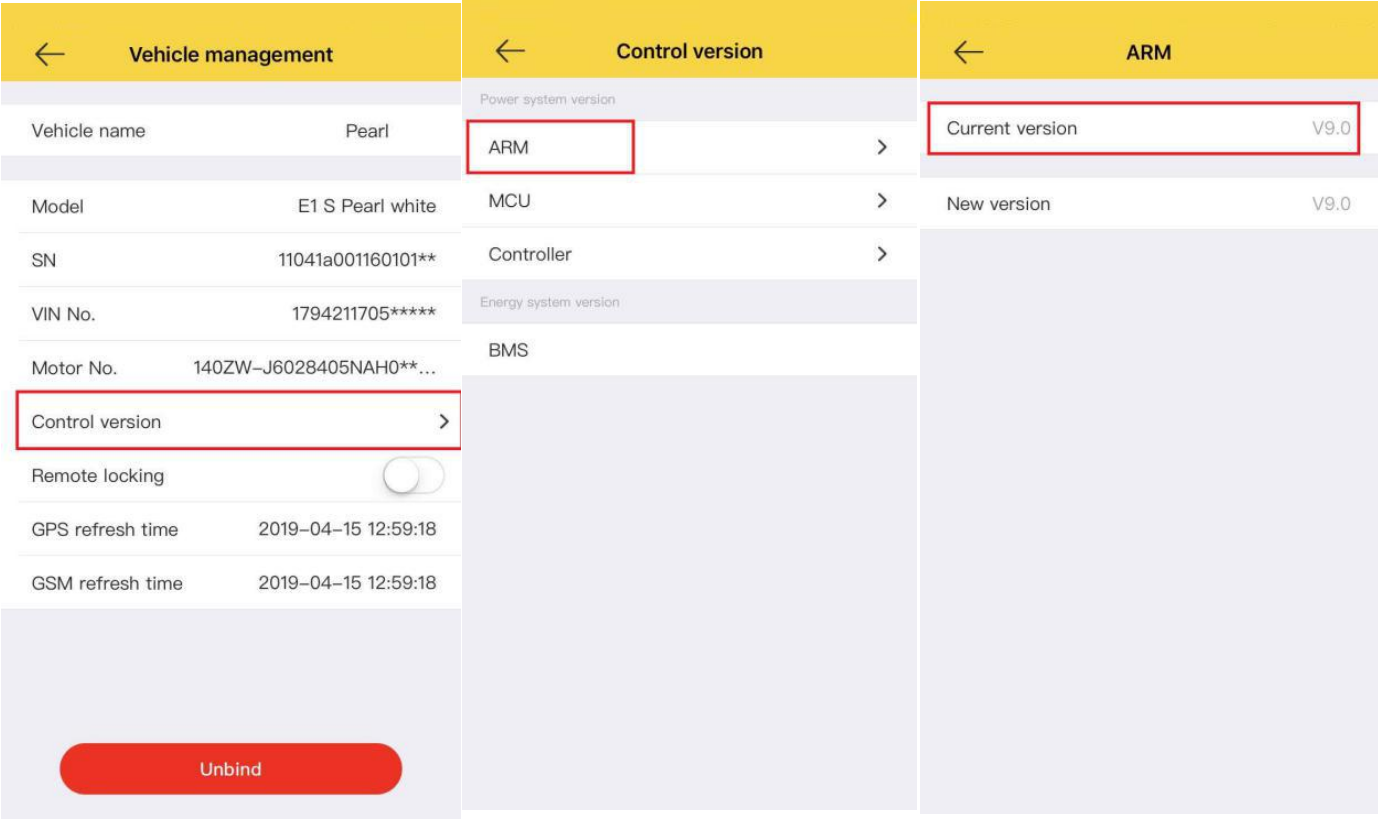
Picture 7-10-1



Picture7-10-2

9. APN Setting

After you bond ECOOTER APP, please set the APN first. There are two ways to set APN. First need to check the Control Version.(Picture 8-1-1 to Picture 8-1-3)



Picture 8-1-1

Picture 8-1-2

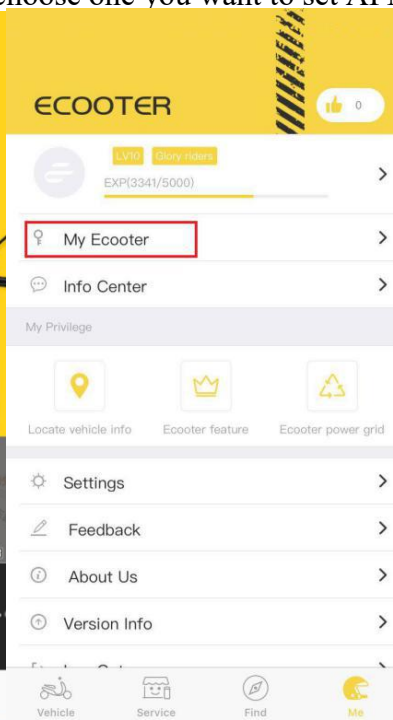
Picture 8-1-3

- 1) If current version is V9.1 or over it. Please set APN by scooter as below,
Make sure the sim card is in APP box,connect the charger, turn the accelerator to the end, turn on the scooter by key,put down or put up the side support four times.
- 2) If current version is lower than V9.1, Please set APN on the phone as below,
First take out the sim card from APP box,

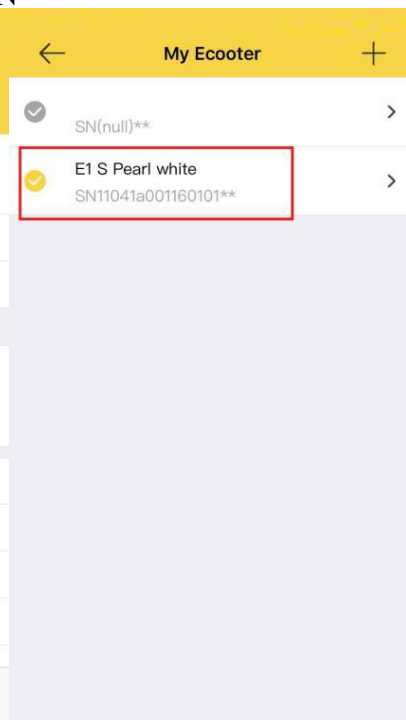
① Open APP homepage,click Me(Picture 8-2-1),click My Ecooter(Picture8-2-2),enter into the Ecooter list to choose one you want to set APN



Picture 8-2-1

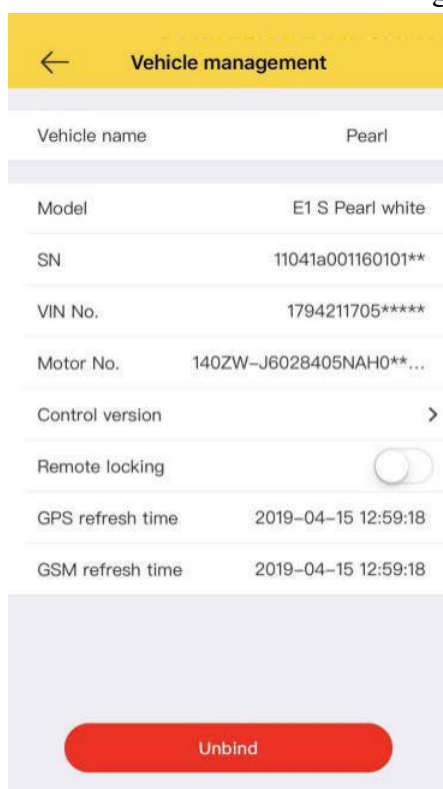


Picture 8-2-2



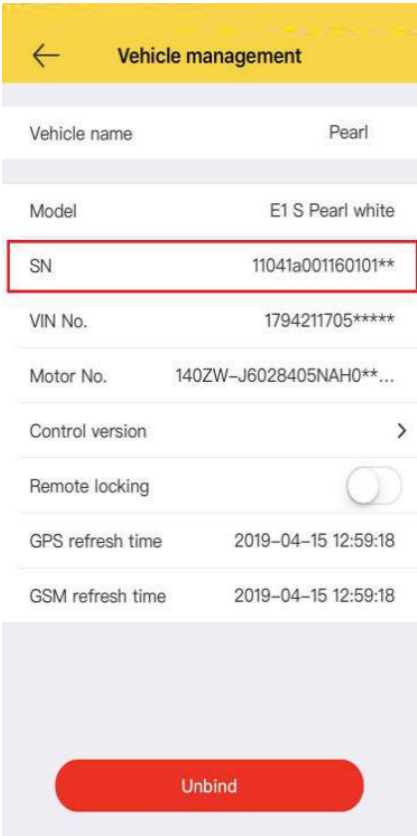
Picture8-2-3

②Click SN code to enter into Vehicle management (Picture 8-3-1)

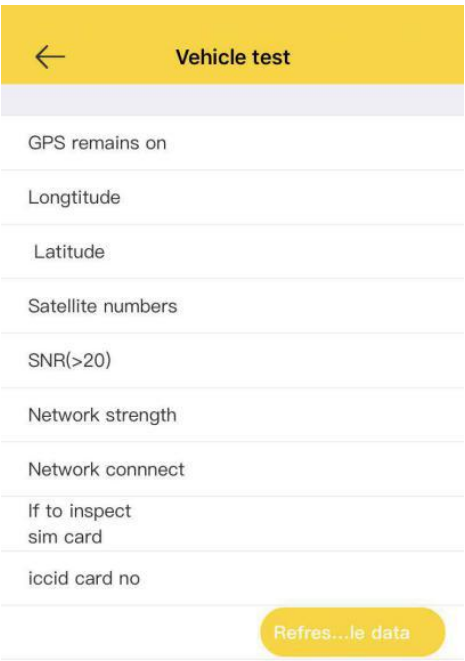


Picture 8-3-1

③Double click SN (Picture 8-4-1) →enter into Vehicle test interface (Picture 8-4-2)

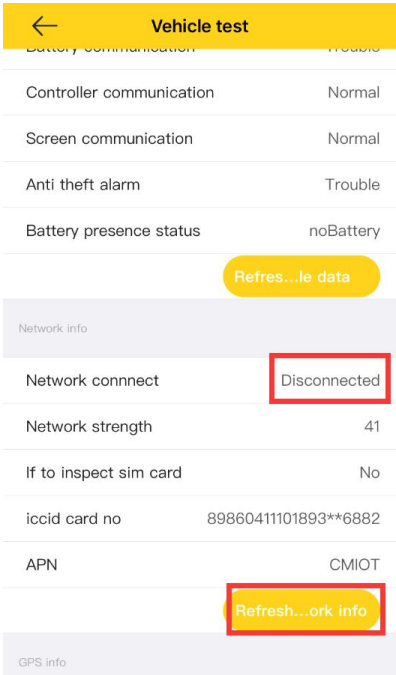


Picture 8-4-1



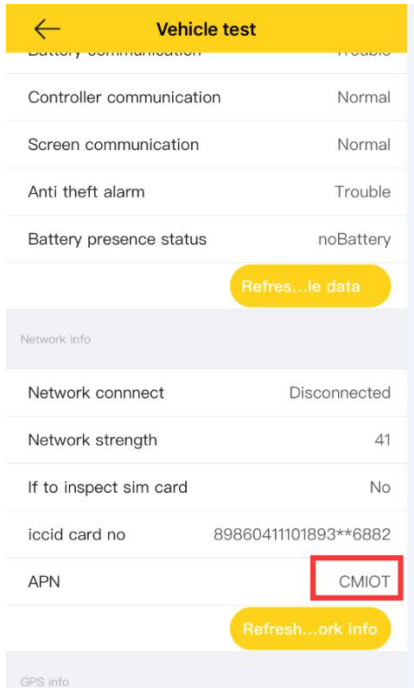
Picture 8-4-2

④Click Refresh network data button (Picture 8-5-1) , if the network state is disconnected, at this moment, you can set APN. So before you set the APN, you must take out the sim card from APP box to make sure the network is disconnected.

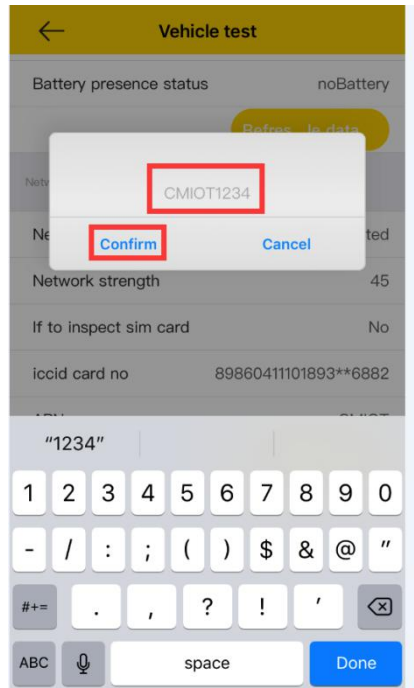


Picture 4-1

⑤Click APN and input your sim card APN No. (Picture 5-1)Then click confirm(Picture 5-2)

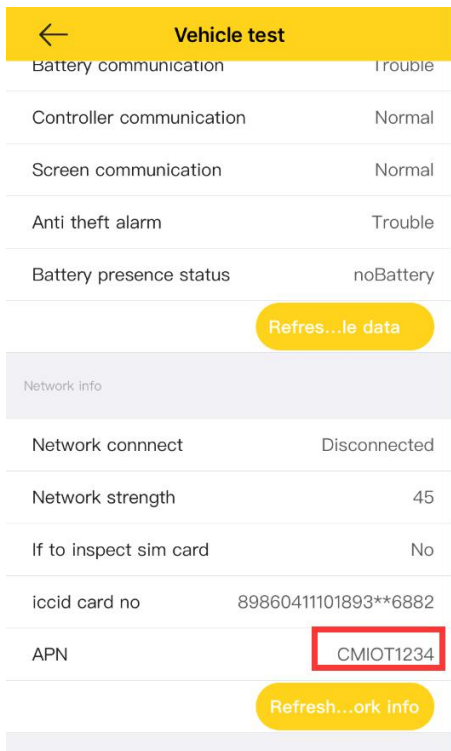


Picture 5-1

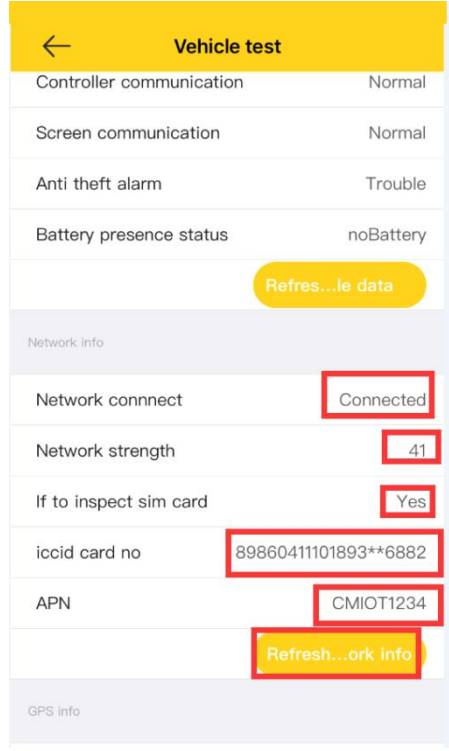


Picture 5-2

⑥Click refresh network data button, to check if current APN is same as APN you input(Picture 6-1), now you can insert SIM card, after about one minute, you will get network information , then refresh the network to check if it is normal.(Picture6-2).



Picture 6-1



Picture 6-2

Remarks: When you set APN, you must make sure it is disconnected. So you can take out sim card from APP box, when APN setting is ok and finished, you can insert sim card back to APP box.